



African Development Bank Group



LIVING IN ABIDJAN



Human Resources Department

LIVING IN ABIDJAN

July 2016

Human Resources Department

Preface

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1. INTRODUCTION

1.1. Purpose of this handbook

This handbook provides Bank new staff and their family members with practical information about life in Abidjan. It also contains general information on Cote d'Ivoire, the Bank's host country.

The publication contains data and information obtained from various third party resources¹. Thus, the African Development Bank does not endorse or guarantee the accuracy or reliability of any pointers, opinion, statements or other information derived from such sources. Therefore, the African Development Bank Group shall in no way be liable for any circumstances or situation arising from the use or application of its contents, for any purpose whatsoever.

Reference to these Service Providers does not constitute or imply their endorsement or recommendation, nor offer them any prospects of future business with the African Development Bank Group.

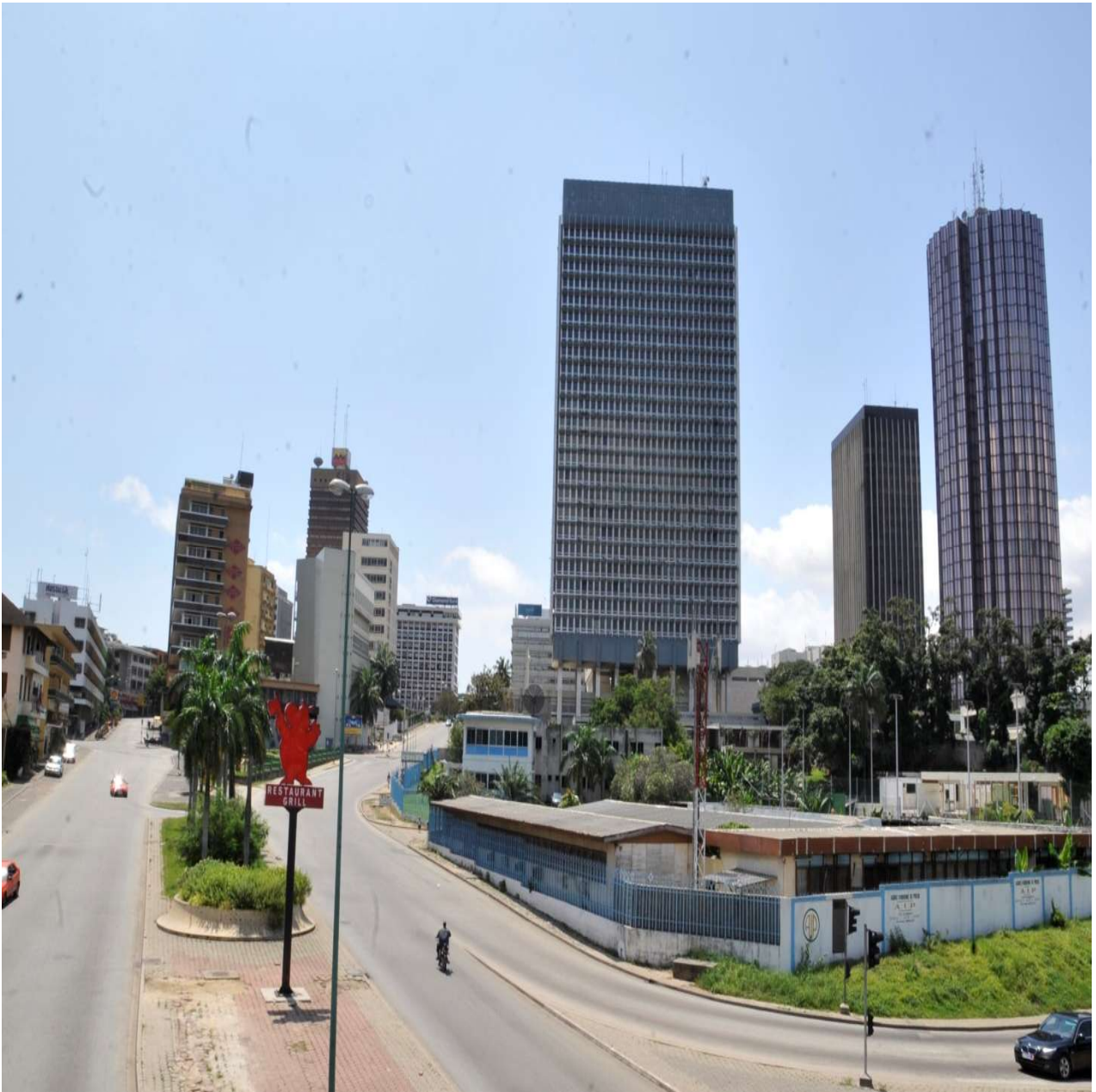
The handbook is for information purposes only and not intended to provide legal advice to any individual. Staff members are advised to contact the service providers mentioned directly and/or seek independent guidance and recommendations in deciding which service provider can best meet their needs.

1.1. Key contacts for Social and Recreational Activities

For additional information, kindly contact the list below

	Name	Contact	Ext
	Helpdesk	HelpDesk.Team_Leader@afdb.org	3900
	Secu Urgence	SecurityEmergency@afdb.org	1111
	HR Direct	HRDirect@afdb.org	1995
	SCO	staffcouncil@afdb.org	2926
	Family Association	ASSOCIATIONDESFAMILLES@AFDB.ORG	3624

¹ The list of service providers are based on information provided to CHRM & DIRA by African Development Bank staff members based in Abidjan and various entities on the ground, as well as from the Internet



PART 1:

GENERAL INFORMATION ON COTE D'IVOIRE

1. COUNTRY PROFILE

1.1. Map



Source:

[http://ivoirweb.ci/ckfinder/userfiles/files/la%20carte%20du%20nouveau decoupage administratif ci.pdf](http://ivoirweb.ci/ckfinder/userfiles/files/la%20carte%20du%20nouveau%20decoupage%20administratif%20ci.pdf)

The new administrative divisions of Côte d'Ivoire comprise²:

- 2 Independent districts: Abidjan & Yamoussoukro
- 12 districts
- 31 regions
- 107 departments
- 197 communes

² Source :Centre National de Télédétection et d'Information Géographique (CNTIG)

- 510 sub-prefectures

For further information, consult the following link:

http://www.entig.ci/sceprofess_projet_ADM.html

1.2. General Information

Country	Côte d'Ivoire	Time Zone	GMT (UTC+0)
Economic Capital	Abidjan	Dialing Code	+225
Political Capital	Yamoussoukro	Official language	French
Religion	Secular	Currency	CFA Franc
Population	22.6 million*	Location	5°20'28"N 4°1'41"W
Abidjan Population	5.0 million*		





PART 2:

LIVING IN ABIDJAN

1. PROTOCOL ISSUES

1.1 Entry

Entry Visa processing:

- Staff members will be required to present their “Laissez-Passez”
- Depending on their nationality, new staff members will need visas to enter Côte d’Ivoire until a “Laissez-Passez” is issued to them.
- Dependents who require visa may obtain “*Note Verbale*” from the AfDB Protocol Division. The “*Note Verbale*” is not a Visa; rather, it will, however, help them obtain a visa from Côte d’Ivoire Embassy in their countries.
- Nationals of ECOWAS (CEDEAO) countries do not require entry visa to Cote d’Ivoire.
 - For more information click on the following link:
 - www.diplomatie.gouv.ci
 - <http://www.cepici.gouv.ci/vivreici.php?id=7&lang=>

Other administrative formalities (see the AfDB intranet link)

1.2 Work permits

- AfDB Regular Staff (GS and PL) do not need to secure a work permit in Cote d’Ivoire.
- Work permits are required for non-Ivoirian family members. See the process below:

- Employment prerequisites

- In order to be hired, non-national employees must have a contract or an employment offer letter endorsed by “*Agence d’Etudes et de la Promotion de l’Emploi*” (AGEPE) on a form issued for this purpose.
- In addition, within a three-month period starting from the employment date, the non-national employee must submit a request for a work permit to the relevant administrative departments.

- Obtaining a work permit

- All work permit requests will be considered in light of the employment situation in the sector concerned.
- In the event of a dispute arising from the refusal of work permit, the applicant can refer the matter to the Ministry of Employment for review.
- Permits are delivered for short-term contracts (maximum 24 months) and for long-term contracts. They are delivered on a personal basis and the employer is liable to pay annual fees for the issuance of the work permit.
- Concerning house help, the *Inspection du Travail* (labor inspectorate) oversees proper application of employee rights and compliance with labor legislation. The different categories of household employees and the corresponding salary scales are set out in a specific document titled, “*Convention Collective Interprofessionnelle de Côte d’Ivoire*”. AGEPE, for its part, ensures the application of the rules governing the recruitment of nationals in accordance with the provisions of Decree n° 6421 of 15/6/2004.
- All household employees must be declared to the social security fund (*Caisse Nationale de Prévoyance Sociale-CNPS*) using the “EN-GDREC-06” form: However, this is rarely the case in practice.

- **Fees for work permits**

- Fees for short-term contracts: they are equivalent to one (1) month salary (basic salary + extra salary) for non-African workers, and equivalent to half (1/2) a month salary (basic salary + extra salary) for African workers.
- Fees for long-term contract: they are equivalent to one-and-a-half month salary (basic salary + extra salary) for non-African workers and to a three-quarter's month salary (basic salary + extra salary) for African workers.
- The above fees are paid by the employer.

- **Exclusion**

The provisions stated above are not applicable to:

- Non-national workers paid on performance basis (except where they are salaried employees);
- Executive Officers (Chief Executive Officer, General Manager, Deputy General Manager);
- Farm laborers;
- House-keepers.

1.3 Spouse Employment

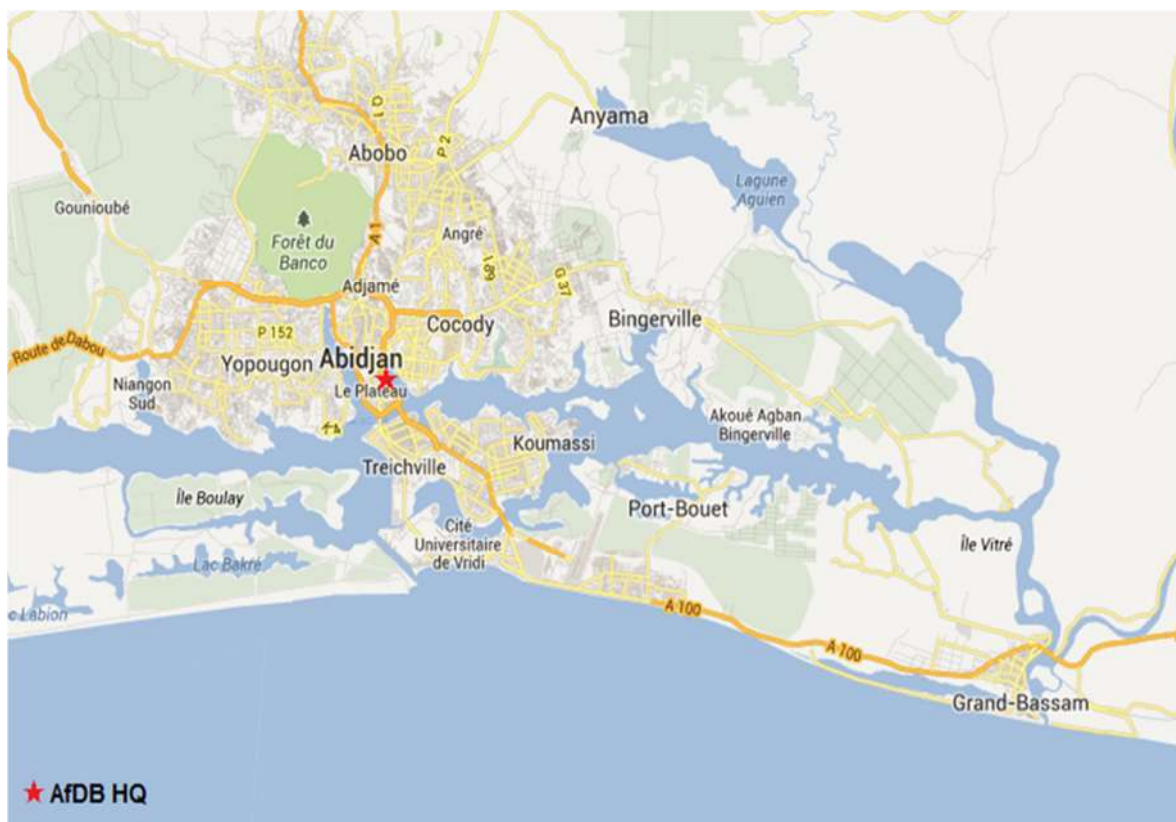
- The revised Headquarters Agreement signed between the Bank and the Republic of Côte d'Ivoire states that dependents of staff members of the Bank are free to work in Côte d'Ivoire; however such persons will not benefit from the privileges and immunities provided for in the revised HQ Agreement at their place of work.
- See **Annex G**- List of recruitment agencies

1.4. EMBASSIES AND CONSULATES (see Annex C)

2. ABIDJAN PROFILE

2.1 Greater Abidjan

Below is a map of greater Abidjan.



2.2. Abidjan Climate

Abidjan is located in the sub-equatorial zone characterized by slight fluctuations in weather conditions, high humidity and heavy rains.

The temperature ranges between 26 and 40 °C, while the humidity level varies between 80 and 90 %

There are four seasons:

Seasons	Period
A long dry season	December -April
A long rainy season	May- July
A short dry season	August-September
A short rainy season	October -November

For further information, contact *Société d'Exploitation et de Développement Aéroportuaire Aéronautique et Météorologique* (SODEXAM), the meteorological service:

Tel.: 00 225 21 27 71 63 or visit the site www.sodexam.com

3. BANKING

Many international organisations maintain offices in Abidjan: World Bank, International Monetary Fund, BOAD, etc. For more information, APBEF-CI can be reached via the address and contacts below:

APBEF-CI (*Association Professionnelle des Banques et Etablissements Financiers de Côte d'Ivoire*)

Address: Plateau, Avenue Lamblin, Immeuble Aniaman, Ground Floor - 01BP 3810 Abidjan 01:
Contact

- [Email: infos@apbef-ci.org](mailto:infos@apbef-ci.org)
- Telephone: 20 32 68 42
- Telephone Tel.2: 20 32 20 08
- Fax.: 20 32 69 60

3.1 Local Banking

There are national and international banks operating in Côte d'Ivoire. Subsidiaries of major international banks such as BNP Paribas, Société Générale des Banques, Credit Lyonnais, Citibank, etc., also operate in the country.

Below are the addresses and focal points of some of the banks:

BANKS

BANQUE INTERNATIONALE POUR L'AFRIQUE OCCIDENTALE BIAO - CI	
ADDRESS	8-10 Avenue Anoma Plateau
WEBSITE	http://www.biao.co.ci
SWITCH BOARD	(+225) 20 20 07 20
Focal Point	Melle KACOU Aveline Tel.: (+225) 20 30 48 78
Privileged clients service	Mme OUATTARA Fatou Tel: (+225) 20 20 07 78 Fatou.ouattara@biao.ci

SOCIETE GENERALE DE BANQUES IN COTE D'IVOIRE SGBCI

ADDRESS		5-7 Avenue Anoma rue des banques
SWITCH BOARD		(+225) 20 20 12 34
Focal Point PYRAMIDE BRANCH	Mrs. ABOUA Florence Branch Manager Tel.: (+225) 20 30 98 88 / 45 37 86 59 Florence.ABOUA@socgen.com Ms. Mariame KONE Assistant Manager 20 20 14 74 Mariame.Koné@socgen.com	
AKWABA BRANCH	Opened for Ivorians of the Diaspora Mrs. Gonote Manager 20 25 20 34	
Privileged Clients Service	Mme Corine Adou 20 20 15 90 20 20 14 84	
At present SGBCI is the only Bank that accepts ADB Travelers Cheques		

GUARANTY TRUST BANK COTE D'IVOIRE GTB

ADDRESS	11, Avenue du Sénateur Lagarosse, Plateau 01 BP 13141 Abidjan 01	
WEBSITE	www.gtbank.com	
SWITCH BOARD	20 31 15 00	
Focal Point	<ol style="list-style-type: none"> Name: Nonso Nzewi Position: Marketing Director eMail: nonso.nzewi@gtbank.com Mobile: +22502832042 Tel: +225 20311500 Name: Isiaka Ajani-Lawal Position: Executive Director eMail: isiaka.ajanilawal@gtbank.com Mobile: +225024390902 Tel: +225 20311500 Name: Dan Shuaib Position: Managing Director eMail: dan.shuaib@gtbank.com Mobile: +22543101056 Tel: +225 20311500 	

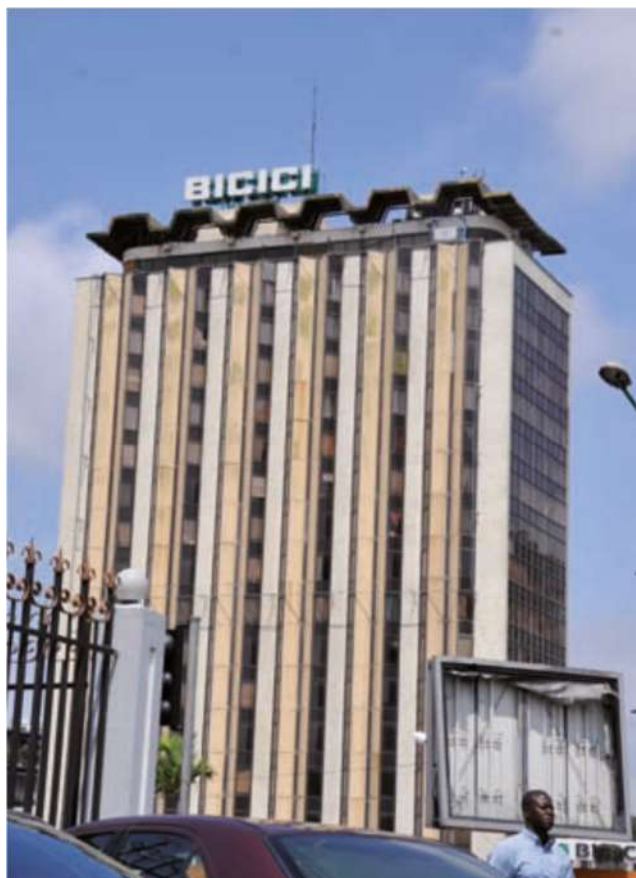
ECOBANK	
ADDRESS	Immeuble ALLIANCE Avenue Terrasson de fougères 01 B.P. 4107 Abidjan 01
WEBSITE	http://www.ecobank.com/countryinfo.aspx?cid=74039
SWITCH BOARD	(+225) 20 31 92 00
Focal Point	Mrs. Melissa Seka Contact: (+225) 20 31 94 43

SOCIETE IVOIRIENNE DE BANQUES SIB	
ADDRESS	34 Boulevard de la République, Alpha 2000 Building Plateau
WEBSITE	http://www.sib.ci
SWITCH BOARD	(+225) 20 20 00 00
Focal Point	Mr. Gilbert Guidy (+225) 20 20 00 99 / 01 14 20 97



**BANQUE INTERNATIONALE POUR LE COMMERCE ET L'INDUSTRIE
EN COTE D'IVOIRE
BICICI
(BNP Paribas Group)**

ADDRESS	Avenue Franchet d'Esperey, Plateau 01 BP 1298 Abidjan 01
Switchboard	(+ 225) 20 20 16 00/20 20 17 01
Point focal : HAUT DE GAMME	Mme HOUNDOH Marie Jocelyne 20 20 1743
PRESTIGE	Mr. NGORAN 20 20 17 27
Fax	(+ 225) 20 20 17 00
SITE WEB	http://www.bicici.org



BANQUE ATLANTIQUE DE COTE D'IVOIRE**BACI**

ADDRESS	Immeuble Atlantique, Avenue Noguès, Plateau 04 BP 1036 Abidjan 04
Tel: Switchboard	(+ 225) 20 31 59 00
Fax	(+ 225) 20 31 59 51
WEBSITE	http://www.banqueatlantique.net/

BANQUE NATIONALE D'INVESTISSEMENT**BNI**

ADDRESS	Immeuble SCIAM, Avenue Marchand 01 BP 670 Abidjan 01
Switchboard :	(+ 225) 20 31 59 00
Fax	(+ 225) 20 31 59 51
WEBSITE	http://www.bni.ci/

BRIDGE BANK GROUP

ADDRESS	33, Avenue du Général de Gaulle 01 BP 13002 Abidjan 01, RCI
Switchboard	(225) 20 25 85 85
Fax	(225) 20 25 85 89
WEBSITE	www.bridgebankgroup.com

BANK OF AFRICA BOA

ADDRESS	Plateau, Angle of Avenue Terrasson de Fougères and Rue Gourgas 01 BP 4132 Abidjan 01
Switchboard	(+ 225) 20.30.34.01
Fax	(+ 225) 20 30 34 00
WEBSITE	Internet Site: http://www.boacoteivoire.com

CITIBANK COTE D'IVOIRE

ADDRESS	Immeuble Botreau Roussel, 28 Av. Delafosse 01 BP 3698 Abidjan 01
Switchboard	(+ 225) 20.21.46.10
Fax	(+ 225) 20.21.76.85
WEB SITE	www.citibank.com

INVESTMENT BANK CÔTE D'IVOIRE (COFIPA)

ADDRESS	Head Office: Immeuble Botreau Roussel, 5th floor 04 BP 411 Abidjan 04
Switchboard	(+ 225) 20.30.23.02
Fax	(+ 225) 20.302 301
WEBSITE	www.cofipa.ci

BANQUE DE L'HABITAT DE COTE D'IVOIRE (BHCI)

ADDRESS	22, Avenue Joseph-Anoma, 01 BP 2325 Abidjan 01
Switchboard	(225) 20-25-39-39
Fax	(225) 20.22.58.18
WEBSITE	http://www.bhci.ci

BANQUE REGIONALE DE SOLIDARITE (BRS)

ADDRESS	Head Office: Plateau, rue des banques, angle boulevard de la république/ Avenue Joseph Anoma BP 312 Abidjan
Switchboard	(+225) 20 25 55 55
Fax	(+225) 20 21 07 68
WEBSITE	www.groupebrs.com

VERSUS BANK

ADDRESS	Boulevard Botreau Roussel, Abidjan Plateau Immeuble CRRAE 1 BP 1874 Abidjan 01
Switchboard	(225) 21.75.92.72
Fax	(225) 21.75.95.75
WEBSITE	http://www.versusbank.com

BGFI BANK CÔTE D'IVOIRE	
ADDRESS	BGFI Bank Côte d'Ivoire Plateau, Avenue Joseph Anoma Immeuble *AMCI* 15 th and 16 th floors 01 BP 11563 Abidjan 01
Switchboard	(225) 20 25 88 00
Fax	(225) 20 32 62 92
WEBSITE	www.bgfi.com

STANDARD CHARTERED BANK – COTE D'IVOIRE	
ADDRESS	17 BP 11 41 Abidjan 17 Boulevard de la république
Switchboard	(225) 20 30 32 00
Fax:	(225) 20 30 32 91
Focal point:	Mme Sanata Diarra 20303247
WEBSITE	http://www.standardchartered.com.ci

More: http://www.apbef-ci.org/index.php?option=com_content&view=category&layout=blog&id=42&Itemid=237

3.2 Credit card use

Banks in Cote d'Ivoire provide clients with a range of cards that can be used in some supermarkets and shops, to pay hotel bills, withdraw money from ATMs, etc.
Additional information can be obtained directly from the banks.

4. HOUSING



Factors to consider when deciding where to stay:

- Will you be commuting by car or by public transport?
- Is public transport available in the area?

- How much time do you have to spend commuting?
- Are there good public/private schools in the neighborhood?
- How much space do you need/want?
- How much are you willing to spend?
- Which areas are affected by frequent water shortages?
- How safe is the neighborhood?

4.1 Renting or Buying

This is a personal decision. Renting or buying a house would be dictated by individual financial situations. The following factors would also be determinant:

- Length of employment contract
- Funding sources and requirements for buying
- Rental payments vs. mortgage payment
- Duration of stay in Abidjan

4.2 General terms and conditions for rentals:

- 2-3 months deposit
- 2-3 months advance payment
- ADB Staff are exempted for the payment of 2.5% of the annual rent as registration fees to be paid into State coffers (annually)
- 1 month agency fees as applicable
- The law stipulates that “at the time of renewal of the contract, rents shall not be reassessed unless clearly under-valued” (Section 17 of 1989 law).
- Staff are encouraged to use the standard contract forms that the Bank prepares, which includes a “diplomatic clause” which allows them to give short notice to their landlords, should they be reassigned outside the country.

NB: EUR 0.76 equivalent as stamp duty for contract legalization at the town hall³. You will need to buy 3 stamps.

General terms and conditions for purchase:

- 10% for agency fee as the case may be, (payable by seller or buyer, depending on the terms of the agreement concluded with the agency)
- 3% tax paid by vendor to the State
- 8.20% as registration fee and land tax to be paid by buyer to the State⁴
- 15% as legal processing fees

Advice:

- ☐ Go through a notary to acquire property
- ☐ Ensure that there is no lien on the property or other problems relating to the residence or land.

³ The legalized contract will be used for your electricity and gas subscriptions

⁴ This rate is expected to be revised downwards by the State (07.20%)

4.3 Estate Agencies:

Estate Agents can help you in your search for a house/apartment to rent or to purchase. Here is a list of some of them.

N°	Estate Agent Name	Contact Person	Contact Details	Web site or Email
1	AGENCE ABIDJANAISE DE GESTION (2 AG)	Mrs. Lipwski	20 21 89 89	agence2AG@yahoo.fr
2	AICI	Mr. Seni Mrs. Folquet	07 93 15 90 07 87 86 62	www.aici.ci
3	CEGEX IMMOBILIER	Mrs. Kouamé	20 21 13 88	cegeximmo@yahoo.fr
4	KALIMBA	Mrs. Mahama	21 35 25 47/48	www.kalimba-immo.com
5	AGEMA	Mrs. Konan	22 44 50 15	www.agema-immobilier.com
6	YAPGI IMMOBILIER	Mrs. Yapi	21 26 13 46	yapgi@yahoo.fr
7	PRESTIMMO IMMOBILIER	Mrs. Fadiga	07866283	Prestimmo.2010@gmail.com
8	IMMOBILIER PLUS	Mrs. Kouadjo	67 51 46 06	www.immobilier-plus.net
9	PRECIS IMMOBILIER	Mr. Ndoumy	07 08 20 21	precis2001@yahoo.fr
10	IMCCI	Mrs. Landrine Epée	44 12 06 17	www.agenceimcci.com
11	KSARA AGENCE	Mrs. Koudou	22 44 67 65	www.ksara-immo.ci
12	GRCI	Mrs. Ndiaye M. Camara	07 02 01 14 07 56 61 70	grcimob@yahoo.com
13	FRANCE0 IMMOBILIER	Mrs. Alliali	0705 50 85 20 21 42 20	francinealliali@yahoo.fr
14	GEPICA	Mr. Kouakou	07685774 22 42 88 13	gepicaci@gmail.com



4.4 Contact information for some listed developers in Côte d'Ivoire:

N°	Name of Company	Contact Person	Contact Details	Website or Email
1	GROUPEMENT FONCIER DE COTE D'IVOIRE	Ms. N'Dede Christelle	21 26 72 74	Website: www.groupement-foncier.com Email: ndede@groupement-foncier.com Current projects: Operation ongoing at Riviera Bessikoi
2	SICOGI	Ms. Assa	07 79 72 82	Website: www.sicogi.ci Current projects: operations ongoing in Abidjan and in several towns in the interior
3	SCI TCHEGBAO	Ms. Quenum	20 22 60 99	Website: www.lesresidencescamellia.com Current projects: operation ongoing at Riviera Abata
4	BATIM	Ms. N'Guessan	20 25 75 70/ 05 03 65 32	www.batim.com Current projects: operations ongoing at Angré and Yopougon
5	INTERBAT	Ms. Beda	22 41 41 37	Current projects: operation ongoing at 8 ^{ème} Tranche Djibi
6	SCI LES ROSIERS		21 25 63 25	Website: www.lesrosiers.com Current projects: operation ongoing at Bassam
7	LES LAURIERS	Mr. Quenum	21 24 96 93	Current projects: operations ongoing at Riviera Palmeraie, Bassam Road
8	SIPIM	Mr. Koffi	20 31 64 00	www.sipim.com

				<u>Current projects:</u> operations ongoing at Riviera Palmeraie
9	SOPIM	Mr. Kouamé	20 21 11 18	<u>Current projects:</u> No particular development for the moment



4.5 Useful information on Short-term Housing, Hotels/lodges, Furniture and Appliances and Property insurance

DESCRIPTION	LINKS
SHORT-TERM HOUSING Abidjan offers a diverse range of hotels and lodges for temporary accommodation:	Résidence Bertille Tel.22413915/ II Plateaux http://www.residencebertille.com Résidence Eburnea Tel.22527005/ II Plateaux http://www.residence-eburnea.net Résidence Dippoka Tel.22525050/ Angré 8 ^{ème} Tranche http://www.lesresidencesdippoka.com Hôtel le Particulier Tel. 22441616/ Cocody/

	<p>http://hotelparticulier-abj.com/index.html Résidence Bada Tel.22 41 13 36/II Plateaux 7^{ème} tranche/ http://www.residence-bada.com Résidence la Licorne & le griffon Tel.22416222/ II Plateaux vallon/ http://licogriff.com Résidence hôtel la Grace Tel. 22 41 84 80/ II Plateaux http://www.residencegrace.net Résidence Hermine Tel. 22 52 98 92/ II Plateaux 7^{ème} Tranche/ www.rosehermine.com Résidence Katana Tel. 22 42 62 22/ II Plateaux www.residencekatana.net Résidence Ohinene Tel. 22 41 60 64 / II Plateaux http://www.residenceohinene.com Villa Mia Tel. 22 43 38 05/ Riviera Attoban http://www.villamia-abidjan.com Villa Anakao Tel. 49 74 21 13/ II Plateau vallon http://www.villamia-abidjan.com Résidence Niable Tel. 22 50 59 29/ II Plateau 8^{ème} tranche Djibi / http://lesresidencesniabile.com Résidence Beverly Tel. 22 47 08 38/ Riviera 3/ www.residencebeverly.com Résidence Fish Watch Tel. 22 47 16 36/ Riviera 3 www.brandonmcain.com Résidence Home Immobilier Tel. 08 21 24 02/ Riviera Allabra www.hisagence.com <i>Résidence le Vaisseau : 7^{ème} Tranche, Cité Zinsou - Cocody Abidjan - Côte d'Ivoire Gsm : (+225) 07 13 80 09</i> Email : residencehotellevaisseau@yahoo.f Résidence Hôtelière MOHILI: infow@mohili.com Tel +22522413441 – Mobile +225 04003677</p>
Hotels	<p>Sofitel Hôtel Ivoire Cocody, Bd. Hassan II Tel.: (225) 22 482626 Fax: (225) 22 40 88 88 Email: h-ivoire@aviso.ci Single rooms Double rooms Junior suites Presidential suite http://www.sofitel.com/fr/hotel-8844-sofitel-abidjan-hotel-ivoire/index.shtml +++++</p> <p>Golf Hôtel Cocody, Riviera Golf Tel. : (225) 22 43 10 44 / 22 43 10 45 Email: golfhotel@golfhotel-ci.com Standard single rooms Senior single rooms Executive single rooms Suites http://www.golfhotel-ci.com +++++</p> <p>Hôtel Tiama Plateau, Opposite Félix Houphouët Boigny Stadium Tel.: (225) 20 31 33 33/ 20 31 30 00 Fax: (225) 20 31 32 32 Email : com@hotel.tiama.ci Standard rooms Senior rooms Junior suites Executive suites</p>

www.hotel.tiama.ci

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Pullman

Plateau, Rue Abdoulaye Fadiga
Tel.: (225) 20221122/ 20 30 20 30
Fax: (225) 20 21 20 28
Single room with lagoon view)
Single room with view of city)
Junior suite
Presidential suite

<http://www.accorhotels.com/fr/hotel-1146-pullman-abidjan/index.shtml>

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Novotel

Plateau, 10, Avenue du Général
De Gaulle
Tel.: (225) 20 31 80 00
Fax: (225)20 31 80 20
Rooms with Lagoon view
Rooms with view of city
Suites

<http://www.accorhotels.comgb/hotel-0481-novotel-abidjan/index.shtml>

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+++++Ibis Plateau

Plateau - 7, Bd. Roume
Tel. 20301600
Email : Annick.Paulus@accor.com
Standard rooms

<http://www.accorhotels.com/fr/hotel-0732-ibis-abidjan-plateau/index.shtml>

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+++++Ibis Marcory

Marcory, Bd. Valéry Giscard d'Estaing
Tel.21756300
Email: Annick.Paulus@accor.com
Standard rooms

+++++

Ivotel

Plateau, Angle Rue Gourgas/
Avenue Terrasson de Fourgères
Tel.: (225) 20 25 66 66
Email : ivotel@ivotel.com
Single rooms (« studios »)
Suites

www.ivotel.com

+++++

Hôtel Le Wafou

Boulevard de Marseille - Zone de Bietry
Abidjan - Côte d'Ivoire
18 BP - 1502 Abidjan 18
Tel. 2125 6201 / 2125 6202

<http://www.lewafou.com>

+++++

Hôtel Bellecote

Riviera Palmeraie,opposite Rosier Programme 5A
15 BP 312 ABIDJAN 01
Tel.: 22 50 27 60/(/ 22 50 27 70

E-mail: info@hotelbellecoteci.com

<http://www.hotelbellecoteci.com>

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Pergola

Marcory Zone 4, Bd. Marseille
Tel.: (225) 21 35 27 93 / 21 75 35 01
Fax: (225) 21 75 35 02
Single rooms ("studios")

<http://hotelnouvellepergola.com>

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Grand-Hôtel (3*)

Plateau, Rue Montigny
Tel.: (225) 20 33 21 09
Fax: (225) 20 32 98 60
Email: Abidjangrandhotel@yahoo.fr
Standard rooms

www.grandhotel-ci.com

Hotels lodges, guest houses outside Abidjan	<p><u>ASSINIE:</u></p> <p><u>African Queen Lodge</u> Tel. 07933872 africanqueenlodge@gmail.com</p> <p><u>Akwa Beach</u> Tel. 08833374 www.akwa-beach.com</p> <p><u>Mammy Watta</u> Tel. 66402242 http://www.mammywata.net</p> <p><u>Coucoué Lodge</u> Tel. 21308181 http://coucoue-lodge.com</p> <p><u>Crocodile Dipi</u> Tel. 09207997 http://www.dipicrocodile.com</p> <p><u>Zion lodge</u> Tel. 45191919 http://zion-lodge.com</p> <p><u>Assinie Plage</u> Tel. 07077978</p> <p><u>Klimbié d'Assinie</u> Tel. 21308084</p> <p><u>Marines de Babihana</u> Tel.07075740</p> <p><u>O'sole mio</u> Tel.05964913</p> <p><u>Best of Africa</u> Tel. 34720606</p> <p>YAMOOUSSOUKRO</p> <p><u>Hôtel Président</u> Tel. 30640159 www.hotelpresident.ci</p> <p><u>Hôtel des Parlementaires</u> Tel 30646800 www.hoteldesparlementaires.ci</p> <p>SAN PEDRO</p> <p><u>Les Jardins d'Ivoire</u> Tel. 34713186</p> <p><u>Sophia hotel</u> Tel 34 71 92 90 www.hotelsophia.net</p>
FURNITURE AND APPLIANCES	<p>The stores that have accepted the AfDB tax exemption regime are:</p> <p><u>IDFS (International Diplomatic free Shop)</u></p> <p>Rue des jardins, Carrefour Duncan 22 52 23 26</p> <p>There is a form for staff to fill, on the basis of which the establishment will issue them an AfDB card to enable them get access to duty-free purchase. Mainly a food and drinks store</p> <p><u>ORCA DECO</u></p> <p>On Boulevard VGE 21 23 50 50 21 21 24 74 focal Point Mr. MOHAMED – Commercial Director</p> <p><u>GALERIE PEYRISSAC</u></p> <p>Focal point Mr. KAMENAN 20 25 30 14</p> <p><u>AMOBLA</u></p> <p>(Mobidis) Opposite CAP SUD</p>

	<p>15 BP 1019 Abjan 15 ABIDJAN Contact Mr. YAPOGA : 21 35 17 59 +++++</p> <p><u>Stores to be contacted by DIRA</u></p> <p><u>ROCHE BOBOIS</u> Abidjan: www.rocche-bobois.com</p> <p><u>TECHNIBAT</u> Blvd Marseille Km 4 - BP 1867 Abidjan 01 Tel: 21758770/21758771 www.technibat-ci.com</p> <p><u>BERNABE</u> Bd. de Marseille 01 B.P.1867 – Tel: 21352092 www.bernabeafrique.com</p> <p><u>PHENICIA</u> Boulevard Valéry Giscard d’Estaing 26 BP 396 Abidjan 26 Tel: 48 68 68 68 - 21 34 00 58 www.phenicia.ci</p> <p><u>TRIGONE</u> Boulevard Valéry Giscard d’Estaing Tel: 21251647/21251647/22411810</p> <p><u>SOREPCI</u> Immeuble Roche – Treichville 01 Bp 1887 Abidjan 01 Tel: 21256141/21257949</p> <p><u>RDV</u> II Plateau rue des jardins Tel: 22 41 76 66 Treichville roundabout-Avenue 4 Rue 12 Tel: 21 25 07 15</p>
<p>PROPERTY INSURANCE The Association of Côte d’Ivoire Insurance Companies (ASA-CI) is made up of several insurance companies operating in Côte d’Ivoire, whose members offer diverse services, including home protection and property insurance</p>	<p>AXA COTE D’IVOIRE www.axa.ci ALLIAMZ COTE D’IVOIRE www.allianz-africa.com LE MILLENIUM ASSURANCES INTERNATIONALES VIE www.sunu-group.com LA LOYALE ASSURANCE www.laloyale.net MCI SOGEM http://www.groupecolina.com/fr/ci/sante.php GENERATION NOUVELLEE D’ASSURANCES COTE D’IVOIRE www.gna-ci.com GRASS SAVOY www.ga.grassavoye.com FANAF www.fanaf.org www.cima-afrique.org</p>

	COMPAGNIE EURO-AFRICAINE D'ASSURANCES www.assurances-cea.ci AMSA ASSURANCES 19, Avenue Delafosse, Immeuble Abeille - Plateau 01 BP 1333 ABIDJAN 01 Tel.: 20300500
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4.6 Utilities: Connection procedures:

Electricity

The Electricity Company, *Côte d'Ivoire Electricité* (CIE) is in charge of electricity supply. Electricity bills are paid every two months.

The documentation required for subscription is different from the one used for transfers.

CIE defines a subscription as connection to the electricity network and a first request for meter installation.


The documentation required is as follows:

For subscription:

- A National Identity Card or identity certificate, a passport or a consular card.
- A connection invoice duly and fully paid, normally by the landlord.
- A conformity certificate for installation (SECUREL) issued by the Laboratory of Building and Public Works (LBTP) using a CIE Form (certificate to be provided by landlord).
- A lease or sale contract signed and certified.

The subscription transfer refers to termination of a subscription by one party and renewal by another, without cutting the supply, and maintaining the same meter and the same reference. The subscription is thus transferred from one party to another. New tenants are required to produce the following documents:

- The National Identity Card or identity certificate, passport or consular card;
- A lease or sale contract signed and certified.

- Meter reading (undertaken jointly with former tenant).
- Electricity in Cote d'Ivoire is 220 Volts, alternating at 50 cycles per second. If you travel to Cote d'Ivoire with a device that does not accept 220 Volts at 50 Hertz, you will need a voltage converter:  Outlets accept two round pins. It may be worthwhile to get a combination voltage converter and plug adapter
- A copy of the landlord's Identity Card.

Fees vary according to the voltage selected. For further information, consult the CIE website:
www.groupecie.net

Water

The company in charge of water supply is *Société Ivoirienne de Distribution de l'Eau en Côte d'Ivoire* (SODECI). Water bills are paid quarterly.

The documentation required for subscription is different from that required for transfer.

According to SODECI, subscription occurs when there is an existing connection and the client submits a first request for meter installation. The documentation required includes:

- National Identity Card or residence card.
- A copy of the SODECI contract issued for simple connection.
- Certified lease contract.

The transfer consists in the termination process for a departing client (former occupant of property) and new subscription for the incoming occupant. It requires:

- Certified lease contract.
- Copy of National Identity Card or residence card of the new occupant;
- The last bill or a previous bill of the former tenant.
- Meter reading.

Fees will vary according to the volume selected. For further information, consult SODECI website:
www.sodeci.com

Domestic gas

Unlike electricity and water, a household gas supply does not require subscription with PETROCI (Gas Production Company). Gas sold to households for domestic use is available in different types of cylinders - 6kg (B6), 12.5 kg (B12) and 28 kg (B28) at fuel stations and outlets everywhere in Abidjan. For further information, consult these links:

<http://www.petroci.ci/index.php?numlien=41>
<http://www.petroci.ci/index.php?numlien=411>

Telephone Landline and Mobile

Landline telephone service is provided by *Côte d'Ivoire Télécom* (which has merged with Orange Cote d'Ivoire). Several types of fixed lines are available.

For mobile telephony, there are several companies operating in the country, namely ORANGE, MTN, MOOV, COMIUM, Gren'N and Café MOBILE. These companies offer GSM mobile phone services through prepaid cards or subscription contracts.

The documentation required for subscription of services is as follows:

For fixed telephone services from Cote d'Ivoire Telecom and mobile telephone services from Orange Côte d'Ivoire:

Post-Paid Land line:

- Copy of Identity card (CNI)
- Map showing location of the residence
- An Electricity (CIE) or water (SODECI) bill dating back at least 3 months
- CFAF 10,000 installation fee

Prepaid landline:

- Copy of Identity card (CNI)
- Map showing location of residence
- One CIE or SODECI bill dating back at least 3 months
- "INTENSE PRIMO" Option: 14.000 CFAF installation fee + 4000 F/month
- "INTENSE PLUS" Option: 19.000 CFAF installation fee + 9000 F/month

Mobile phone:

- Copy of National Identity Card
- An Electricity (CIE) or water (SODECI) bill dating back 3 months

Post-paid mobile phone line (with billing)

2 OPTIONS:

Deposit option: deposit of between 6000F and 100,000 CFACFAF at the beginning of month,

Direct post-paid option: outright full payment of bills

RIB (bank account reference) needed if the payment is made by bank transfer

Prepaid mobile service (without billing)

Copy of CNI

Purchase of scratch cards

Residential internet access:

- 1 Copy of National Identity Card
- Indication of location of residence
- An Electricity (CIE) or water (SODECI) bill dating back 3 months)
- *Depending on the speed selected (512 ko/s; 1Mo/s; 8 Mb/s) fees ranging from 20,000 CFAF/month to 45,000CFACFAF/month.

For further information, consult Côte d'Ivoire telecom at:

www.citelecom.ci

For individual subscriptions with MTN COTE D'IVOIRE

You will need:

- An identity card;
- CIE and SODECI receipts
- Bank Account details

Subscription fees:

- Land line-- 15 000 CFAF tax inclusive/phone set and monthly fee, depending on client's needs (Calls between AfDB subscribers at no cost)
- Mobile line- monthly fee, depending on the client's needs (free calls among AfDB subscribers).
- Internet, 79 000 CFAF for the equipment and 39 000 CFAF/month with bandwidth of up to 3.1Mbps and a capacity of 50 G0

Individual subscriptions for the MOOV network

	Documents	Installation fees	Monthly fees
Land line	N/A	N/A	N/A
Mobile service	CNI / RIB / CIE or SODECI	Free	<u>Adjustable Option</u> : depending on monthly consumption <u>Reloadable Option</u> : the cost is determined by the fixed rate basis chosen Pro 10000: 10 000 CFAF Pro 30000: 30 000 CFAF Pro 50000: 50 000 CFAF Pro 100000: 100 000 CFAF
<u>Internet Connection</u>	<u>CNI / RIB / CIE or SODECI bill</u>	<u>Free of charge</u>	<u>Post-paid / Prepaid</u> <u>1 Giga: 5 500 CFAF</u> <u>2,5 Giga: 10 000 CFAF</u> <u>5 Giga: 20 000 CFAF</u> <u>10 Giga: 30 000 CFAF</u> <u>Infinity (unlimited): 39 900 CFAF</u>

NB: The Bank Account details will not be required for the reload or prepaid option

Internet

Internet access can be obtained through ADSL with phone line connections or via a dongle.

Several companies operate in this sector, mainly ORANGE, MTN, MOOV, VIP and NETWORK.

Subscription fees vary according to the operator and the service selected.

The documentation to provide for Internet access is as follows:

- The requester's identity card.
- The requester's electricity (CIE) or water (SODECI) bill.

For further information on Mobile Telephone and Internet services, consult the following links:

www.orange.ci

www.mtn.ci

www.moov.com

www.koz.ci

www.greenn.ci

4.7 Pets

If you intend bringing along your pets (dog and /or cats), the standard requirements would be a rabies vaccination certificate and a Good Health Certificate for export, signed, stamped and dated within four days prior to the departure date, by a licensed government veterinarian in Tunis or the country of origin.

The requirement is that Pets should be vaccinated against rabies at least 30 days, but not more than 6 months, prior to entering Côte d'Ivoire, and a vaccination certificate complete with stickers issued by a veterinarian.

These are only guidelines and may be subject to change. For more detailed and up-to-date information, contact the Ivoirian Customs and Duty Authorities at:

Telephone: (225) 20251500 / (225) 20251526 / (225) 20 251 500 / (225) 20 251 526

5. EDUCATION



5.1 Availability of Educational Facilities

Abidjan has several educational establishments, ranging from preschool to tertiary facilities. Most of the schools offer courses in French. Some offer training programmes approved by the French education system, while others run an Ivoirian programme whose certificates are

recognized both nationally and internationally. Abidjan also has two schools that offer English system educational programmes. Refer to **Annex A for the location of** each school.

5.2 Schools

5.2.1 French Education System

With the exception of *Lycée Mermoz*, all the French schools (including *Lycée Blaise Pascal*, *Cours Lamartine*, *L'école Primaire Jacques Prévert*, *la Pepiniere des Deux Plateaux*, *le Nid de Cocody*, *le Cours Sévigné*, *L'école Paul Langevin* and *la Farandole*) are operational. These schools are accredited and their certificates recognized by the French Ministry of Education. The major establishments are:

- ***Lycée Blaise Pascal*** reopened in 2008. With a 1,600-student capacity, it currently has 1,200 students in 6th to 12th grades. Lycée Blaise Pascal is located in Riviera III where it occupies 6 hectares of land with potential for extension. According to the school authorities, an extension is not necessary at this time because the current capacity can adequately meet the Bank's needs. The school also offers bus and catering services.
- ***Ecole Primaire Jacques Prévert*** reopened in 2010 and offers a school program from nursery to primary school level. Since the 2011/2012 academic year, it has been merged with Lycée Blaise Pascal as a single institution coordinated by the principal of Lycée Blaise Pascal's principal. The school offers two streams of courses: one classic (French) and the other bilingual (French-English). Current enrolment stands at 520 students, for a capacity of 700. The school has unoccupied rooms that can be refurbished as needed. Currently, Ecole Primaire Jacques Prévert has no canteen and does not provide any bus services for students. However, a feasibility study is underway for introducing a school bus system.
- ***Cours Lamartine*** is located in Marcory, and offers education from nursery level to the 12th grade. The current enrolment is 1,467 students, with a capacity of 1,500. It receives considerable number of applications for admission each year. Following discussions between the Bank and the principal, the school can reserve a number of slots for children of Bank staff, provided it is informed in time of the Bank's return date. Being a French school, it will give priority to children from the French system.
- ***College Mermoz*** located in Cocody, was closed in 2004 following the crisis in the country. Before the crisis, it offered classes from nursery level to the 12th grade. The Ivorian Government has undertaken a commitment to rehabilitate the establishment. The Ministry of Education has reiterated the commitment of the Ivorian Government to reconstruct/renovate and have the school ready for the 2013-2014 academic year. Works are ongoing and the school will be in a position to host 400 students in September 2013. The works will be completed in January 2014.



Other French-accredited schools

- **Lycée Maurice Delafosse** (only the secondary section is accredited)
<http://www.lyceemauricedelafosse.net>

- **Ecole le Nid de Cocody** (only the primary section is accredited):

Tel.: (225) 22.44.27.63 and (225) 22.44.01.96

- **Ecole la Pépinière des deux Plateaux** (only the primary section is accredited):
<http://www.lapepinieredes2plateaux.com/>

- **Cours Sévigné** (only the primary section is accredited): <http://www.cours-sevigne.org/index.htm>

- **Ecole Paul Langevin** only the primary section is accredited): <http://www.paulangevin.com>

- **Ecole la Farandole Internationale** (Abidjan/ only the primary section is accredited):
<http://www.farandole.ci/>

- **Ecole internationale Jules Verne** (only the primary section is accredited):

<http://www.ecolejulesverne-ci.net/>

For further information, please consult the link below:

<http://www.ambafrance-ci.org/Scolarite-en-Cote-d-Ivoire-les,335>

5.2.2 English Education System

Compared to the French system, the number of English system schools in Abidjan is limited. To date, two institutions offer education from nursery level to the 12th grade in English: the International Community School of Abidjan (ICSA) and Morning Glory International School (MGIS).

- ***International Community School of Abidjan (ICSA):*** ICSA is the only international American School in Abidjan. Although it is managed autonomously, it works closely with the Embassy of the United States, which has two permanent representatives on the Board of Directors. ICSA is accredited by the "Middle States Association and the Council of International Schools."

The ISCA premises is located on a 6-acre site in Riviera III, with the potential for extension. As a result of the crisis in the country and given the limited number of students, the premises were leased by UNOCI. ONUCI has now left the school premises, as envisaged. The renovation works have been completed. The school is up and running as classes started on Monday 26 August 2013. Before the crisis in 2002, ICSA capacity stood at 500. The capacity can be increased to 700 if the premises are refurbished.

For more information visit <http://www.icsa.ac.ci>

Morning Glory International School: In addition to the American school, the Morning Glory International School offers an English system education programme. Morning Glory International School also prepares students for the SAT and TOEFL examinations, and provides assistance for enrolment in universities and colleges abroad. The programme offered by the school is a combination of the U.S. and UK systems. The school offers students the opportunity to take the IGCSE or GCE (University of Cambridge) examinations. Morning Glory International School is located on the left side of the highway to Bingerville, a suburb about 10 km from Abidjan. The school has capacity for 400 students. Current enrolment stands at 200. The school has a canteen and a school bus system.

For more information visit the link: <http://www.morningglory-school.com>

5.2.3 General Admission Requirements

Specific admission requirements may be obtained directly from the selected schools, however the *standard* admission requirements are:

1. A completed application form.
2. A transcript of all previous grades or similar school records which identify all courses taken and grades earned.
3. Proof of date of birth and
4. A recent health/medical certificate.
5. In some cases, an exam is organized to determine the pupils' grade.

Please note these requirements are standard examples and do not cover all schools.

LIST OF PUBLIC AND PRIVATE SCHOOLS

See

http://fr.wikipedia.org/wiki/Liste_d'%C3%A9tablissements_scolaires_d'Abidjan

5.2.4 Schools for Children with Special Needs

The following establishments offer education for children with physical or mental disabilities:

- **Institut National Ivoirien des Aveugles (INIPA)** -Yopougon
Tel. Contact of the association of the visually impaired: (225) 20 33 60 20
- **Ecole Ivoirienne des Sourds (ECIS)**- Yopougon
- **Institut Medico pedagogique de Vridi**, Tel.: (225) 21 27 08 55
- **Page Blanche** – Cocody II Plateaux
Tel.: (225) 22 41 02 07
- **Centre Sainte Madeleine, Adjamé 220 Logements**; Tel.: 20 37 43 55

5.2.5 Boarding Schools

A small number of faith-affiliated establishments offer the boarding option (the Catholic Secondary School and Junior Seminary of Bingerville, Notre Dame d’Afrique Secondary School in Biétry, Notre Dame du Plateau secondary school), College Sainte Marie (high School) in Cocody, Collège Catholique Saint Viateur d’Abidjan (CSVA), Riviera.

5.2.6 Tertiary education

As regards tertiary education, Abidjan has two public universities (Houphouet Boigny University, Cocody and the University of Abobo-Adjamé) and several private tertiary institutions. The public universities were closed due to the crisis and are reopening for the 2012-2013 academic year. There are also other tertiary institutions: the University of Grand Bassam, the Canadian University and the Catholic University.

- **University of Grand Bassam (IUGB)**: The IUGB has a partnership with Universities of Georgia in Atlanta, University of Alabama in Birmingham and the University of Houston in Texas. The enrolment was 178 students in Fall 2011 and 222 students in Spring 2012. The maximum capacity is 500 students. IUGB has a hostel with about 170 beds and a bus system for students.
- **Canadian University (CU)**: The current enrolment is 47 students, out of a maximum capacity of 140. Courses in the first year at the Canadian university enable students to enroll for the first year at a polytechnic university in Canada. The year spent in CU is preparatory.

- **Catholic University of West Africa (UCAO):** The current enrolment is 2,300 students, out of a maximum capacity for 2,600. The teaching staff, which includes 25 professors are from Africa, Europe, and America. UCAO has catering services and a bus system for students. Following the closure of public universities, applications for admission to UCAO have been fairly high.
- **Other tertiary educational institutions:** the Felix Houphouet University Cocody and Nagui Abrogoua Abobo-Adjamé, have been refurbished and reopened for the 2012-2013 academic year. The other higher education institutions of international standard in Abidjan and the interior include Ecole Nationale de Statistique et d'Economie Appliquée (ENSEA), Institut National Polytechnique Felix Houphouet Boigny de Yamoussoukro (INPHB-CI), which has four schools. For more information, visit:

www.ensea.ci

www.inphb.edu.ci

www.pucao.org

www.uigb.org

6. HEALTH

6.1 Health System

The health care system comprises public and private facilities. The public and private sector facilities provide health care at different levels and varying degrees of complexity.

6.2 GMC Network Service Providers (See Annex B)

ANNEX: B – HENNER-GMC NETWORK SERVICE PROVIDERS

6.3 Health Information and advice

DISEASE CONTROL: PREVENTIVE MEASURES

Vaccination against preventable diseases: Certain infectious and tropical diseases in the region can be prevented through immunization by vaccination. Therefore, Bank staff and their families returning to Abidjan should be vaccinated against the following diseases:

- **Vaccination**

The Yellow Fever vaccination is mandatory (available in certified centers). It is recommended that diphtheria-tetanus-poliomyelitis vaccinations be updated. The rabies vaccination may also be proposed in certain cases; consult your doctor or visit an international vaccination center.

1. **Vaccine against yellow fever (anti-amaril):** It is administered from the age of nine months and provides 10-year protection (vaccine recommended in International Health Regulations: IHR for Travel Medicine);

2. ***Vaccine against typhoid fever:*** It is recommended as part of travel medicine: a vaccine followed by a booster every 3 years.
3. ***Vaccine against meningitis (A+C+W135 +Y):*** Given the risk posed by seasonal bacterial meningitis, the anti-meningococcal A+C vaccination is recommended. The tetravalent vaccine should be administered from the age of 2 years and provides protection for 3 years;
4. ***Vaccine against viral hepatitis B:*** It is administered from the age of 2 months and requires three doses to provide protection for 10 or more years (lifetime).
5. ***Vaccine against hepatitis A:*** Can be administered from the age of one year and requires two doses (M0, M6-12), providing protection for up to 10 years;
6. ***Vaccine against Tetanus, Diphtheria, Pertussis, Poliomyelitis and haemophilus Influenzae-B(DTcPolio, Hib):*** Vaccine prescribed under the Expanded Programme on Immunization (EPI) and primarily intended for infants, children and, in specific cases (residual), for adults. Booster doses are recommended for long-lasting protection
7. ***Vaccine against Measles, Mumps and Rubella (MMR):*** This is also prescribed under the EPI (primarily for infants and children);
8. ***Vaccine against Tuberculosis:*** Vaccine prescribed under the EPI (primarily for infants);

Strong recommendations:

- ☐ ***Staff are reminded to have your vaccinations and to bring their vaccination booklets up-to-date;***
- ☐ ***Staff are reminded to contact or visit the Medical Centre or their doctor for vaccine prescriptions and administration***

II.2: Malaria chemoprophylaxis: Côte d'Ivoire is among the zone 3 countries that are resistant to chloroquine. Therefore, anybody from a malaria-free region must take appropriate preventive anti-malarial drugs and take steps to avoid the mosquito bites which cause malaria: Use insecticide-treated nets, apply mosquito repellent lotions or creams to exposed parts of the body, and have screens on doors and windows of homes, etc. •

In addition, treatment adapted to each individual should be obtained: Consult your doctor or visit a travel advice center. Travelers returning to the West are advised to continue their treatment over considerable periods of time which vary, depending on the medication used.

Three chemo prophylactic drug choices will be available:

- ***Mefloquine*** (Mephaquin, Lariam), a weekly dose, **or**
- ***Atovaquone-Proguanil*** (Malarone, Malanil) - a daily dose **or**
- ***Doxycycline*** (Doxypalu) - a daily dose

It is important to note that malaria chemoprophylaxis does not provide 100% protection against malaria. It only helps to avoid severe forms of malaria.

For Bank staff taking up residence in Abidjan, the malaria chemoprophylaxis will cover a maximum period of three months, after which it will be discontinued, to enable the individual immune systems to develop resistance through the unavoidable bites from mosquitoes that may carry the parasite.

Also attached is information concerning the schedule for malaria chemoprophylaxis and chloroquine resistant zones (there are 3 zones).

II.3: Other preventive counseling:

- **Personal Hygiene:** Generally, good personal hygiene is important, especially in tropical and sub-tropical countries:

Also:

- Do not walk barefoot on beaches (risk of accidental injury);
 - Do not lie directly on the sand (risk of *cutaneous larva migrans* from hookworms);
 - Always wear closed shoes on muddy or wet soil (risk of hookworm);
 - Do not walk or swim in stagnant fresh water (risk of urogenital schistosomiasis);
 - Avoid excessive exposure to sun and protect yourself against the sun (shade, sun-glasses, headwear, long and light clothes, sun screen) and myiasis);
 - Do not dry your clothes outside or on the ground (risk of myiasis), or else make it a point to iron both sides of each item;
 - Avoid contact with animals (risk of rabies through bites or scratches) and be particularly careful concerning children, etc.
- **Food hygiene:**
 - In Côte d'Ivoire, tap water is generally drinkable, but it is advisable to filter drinking water or use bottled water.
 - Normal hygiene rules such as washing hands before meals and before handling food, especially after using the toilet, is highly recommended.
 - It is recommended that People should only drink sealed bottled water, or boiled or filtered water. Ice should be avoided;
 - Foods sold on the streets should be avoided unless one is certain that it is well cooked and the container is still steaming at the time of purchase. Cold restaurant buffets can also pose a risk.
 - Milk should be pasteurized or boiled and cold storage ensured;
 - Fruits should be properly peeled before consumption;
 - Raw vegetables, shellfish, reheated food, and fresh juice prepared by the traditional methods, without proper handling and care should be avoided.
 - Sherbets and ice cream sold on the streets should also be avoided;
 - Items such as eggs, meat, fish and shellfish should be well cooked before consumption.
 - **Sexual health:**
 - Sexual health can be enhanced by protecting oneself against sexually transmitted infections (HIV, Gonorrhoea, Syphilis, Urogenital Chlamydia, and Hepatitis B by using condoms (safe sex) or by abstaining or being mutually faithful to one's partner.

NB: Information (concerning health care facilities, pharmacies, dentists, diagnostic centers, sensitization, vaccinations, chemoprophylaxis and counseling, etc.) will be posted on the intranet for the attention of staff and their families.

Bank staff and their families should be vaccinated against diseases at the *Institut national d'hygiène publique de côte d'ivoire* in Treichville. See link at www.inhp.ci

7. SECURITY

The Bank's Security Unit will put in place appropriate measures and arrangements to ensure the security of staff and their families following the Bank's return to its headquarters. These will include: (i) reconstitution of the database on staff and community "policing" of residential districts, (ii) implementation of the Residential Coordination Network (CORES); (iii) contracted security guards for Bank properties; (iv) establishment of a security sensitization and assistance programme; and (v) the Bank will coordinate an advantageous program for a security intervention service, such as "BIP Assistance" arrangement previously supported by the Bank in Abidjan, which will be funded partially by the Bank and partially by each staff member who volunteers to participate in the program.

A CHRM fact-finding mission to Abidjan in May 2013 interviewed Staff who had recently moved to Abidjan about security. Staff reported that people move freely throughout Abidjan without harassment by militia and that roadblocks have been removed.

The risk of crime in Abidjan is the same as any major urban area, and can include violent crime. Such incidents are rare, but they do occur. It would be advisable to avoid using public transportation and walking after dark. The main risk to Bank staff in Abidjan is from pickpocketing and petty theft, and staff should avoid displaying valuable items. Pickpockets, purse-snatchers and snatch-and-run cell phone thieves are present and particularly adept in congested areas. The Treichville and Banco areas in Abidjan are particularly notorious for criminal activity. Theft from vehicles is also common. Parking attendants should be appointed and paid accordingly. Four-wheel drive (4WD) and luxury vehicles tend to be targeted by thieves. Robbers on motorcycles are also known to steal from stationary vehicles, so drivers should keep windows closed while waiting at traffic lights and keep all valuable items out of sight.

The most prevalent crimes are those of opportunity; purse-snatching, pick pocketing and snatching of jewelry, among others. The same security precautions that practiced in other major capital cities like Washington DC, Paris or Nairobi also apply to Abidjan, and when moving to a new environment, it is always prudent to increase one's situational awareness to a high level as one adjusts to a new environment. Here are some tips to consider when moving to Abidjan;

- Remain alert; be conscious of your surroundings and the people around you.
- Avoid wearing expensive jewelry or watches on the streets.
- Avoid carrying or flashing excessive amounts of money.
- Secure money and valuables.
- Beware of unknown persons bumping into you or following you.
- Take extra care in protecting cell phones and laptop computers.
- If someone grabs your purse/bag, do not resist.
- Do not use poorly lit streets.
- When driving, keep your vehicle doors locked and windows rolled up.
- Never pick up hitchhikers.

- Be especially alert when leaving and arriving at your destination.
- If suspicious persons approach you while your vehicle is stationary, do not roll down your window for any reason; drive away quickly.
- If another driver tries to force you to pull over or to cut you off, keep driving and try to get away. If followed, do not drive home; instead drive to a place where there is a police or security guard presence.

Emergency contacts

- ADB Security Tel. 0589 00 71
- Police Headquarters (Direction générale de la police) 20 22 08 22
- Emergency Police contact 110/111/120
- Police Prefecture: 20210022/20320022
- Military Police (Gendarmerie): 20 21 88 83

PART 3:

SOCIAL AND CULTURAL LIFE

1. RELIGIOUS/SPIRITUAL ACTIVITIES

Peaceful coexistence of religious communities

Freedom of religion is generally respected and accepted. An estimated 35 to 40 percent of Cote d'Ivoire's population is Christian or syncretistic (practicing a mixture of Christian and indigenous religious beliefs). Approximately 35 percent of the population is Muslim, while an estimated 25 to 30 percent of the population practices traditional indigenous religious beliefs. It is common to find a mosque and a church all in the same area in some neighbourhoods. These religions co-exist with the Buddhist, Mahikari and other religious groups.

1.1 Churches

Christian groups include the Roman Catholic Church, Jehovah Witness, Seventh-day Adventist Church, Southern Baptist Church, Coptic Church and the Church of Jesus Christ of Latter-day Saints (Mormons). The largest Protestant church is the Methodist Church of Cote d'Ivoire.

➤ St. Paul Cathedral

The Cathedral of St. Paul was designed by Italian architect Aldo Spirito. This cathedral is singular in that it cannot really be recognized as a religious edifice from the outside. However, inside, the stained glass tableaux remind you of the basilica in Yamoussoukro.



Address: Boulevard Angoulevant, Le Plateau, Abidjan, Côte d'Ivoire. Very close to CCIA and not far from Bank Headquarters.

1.2 Mosques

➤ Mosquée Bilal, Plateau

It is situated not far from the Headquarters building and the CRAEE-UMOA building. It offers all the Muslim prayers, as well as the *Djouma* every Friday from 12h.



Marcory, Avenue 8 Mosque in Treichville, the "Senegalese Mosque" in Treichville and the Lycée technique mosque. The majority of Muslims in Côte d'Ivoire are Sunni.

The other major mosques are: Riviera Mosque, Riviera Golf Mosque, Fatma Zahara complex in

1.2 Tourism

Cote d'Ivoire has 520 miles of shoreline along the Atlantic Ocean. These include sandy beaches, coconut trees, creeks, cliffs, lagoons for swimming, surfing, sport fishing, water sports, sailing. The towns of Grand-Bassam, Assinie, Sassandra and San Pedro are major seaside tourist destinations.

Traditional tourism can easily be supplemented with cultural tourism: the Ivorian population is a mosaic of over sixty ethnic groups representing as many beliefs, languages, traditions and crafts. In Yamoussoukro stands the Basilica of our Lady of Peace (*Basilique Notre Dame de la Paix*). The dome is larger than that of St. Peter's Basilica. The North of the country with a Muslim majority also has many ancient mosques.

Basilica of Our Lady of Peace in Yamoussoukro



The design of its dome and encircled plaza are clearly inspired by those of the Basilica of Saint Peter in the Vatican City, although it is not

an outright replica. It was designed by Pierre Fakhoury, a Lebanese / Ivorian architect.

Address: Rue de St. France, Yamoussoukro, Côte d'Ivoire

1.3 National Parks

The country has many national parks and nearly 300 nature reserves which offer a wide variety of wildlife and landscapes from the South to the North. Since 1996, Côte d'Ivoire's flora and fauna are protected by law.

➤ Parc National du Banco

The Banco National Forest lies on the outskirts of Abidjan and covers 7,500 acres of tropical rain forest. The park also includes a picnic area, restaurant and an arboretum. It is situated on the north-western side of the plateau area of Abidjan.

1. ARTS AND ENTERTAINMENT

2.1 ART

Plateau:

Musée des civilisations (Museum of Civilisations)

The ethnographic, archaeological and iconographic collections on display date from the colonial period.

Open Tuesday to Friday, from 9AM to 6PM and all day on Saturdays.

Tel. +20 22 20 56

Cocody:

Musée Municipal d'Art Contemporain (Museum of Contemporary art)

Open since 1993; displays about one hundred pieces and works by renowned artists.

Case des arts

Forum for cultural exchange targeting adolescents and adults; since its establishment in 2008, it has been providing dance, language, theater and visual art classes, and more.

Tel. +225 22 44 51 99



INSACC

Institut National Supérieur des Arts et d'Action Culturelle (National Higher Institute of Arts and Culture). Established in 1991, it provides training for creative minds in all domains of art and culture.

Tel.: + 225 22 44 59 34

<http://www.insaac-ci.com>

GOETHE INSTITUTE

The Goethe institute hosts various cultural events. Its programme primarily consists of cinema, exhibitions and seminars on themes relating to the country's socio political situation. Tel.: +225 22 40 01 60

<http://www.goethe.de/ins/ci/abi/frindex.htm>



BIN KADI SO

Founded by a French national in 1985, BIN KADI SO or “harmony house” is a center where professional artists and patrons gather. It is a museum at the same time as a theatre. It currently organizes an annual cultural event known as ARKADI.

Tel.: +225 07 25 06 01

<http://binkadiso.ci/presentation.htm>

Treichville:

Palais de la culture:

This cultural complex has collected over 1200 costumes and a thousand accessories from all epochs. It hosts cultural and artistic events throughout the year.

Tel.: +225 21 75 17 00/18

Riviera

The Village KI YI M’Bock established in 1985 is a pan-African center for creation and training that offers spectators a multidisciplinary experience in painting, sculpture, design, dance, chanting, music, theatre, ballets, puppetry etc...

BIETRY

Centre artisanal de la ville d’Abidjan (CAVA)

An indoor space where several artists in cubicles offer a wide range of craftwork and objects for sale.

Deux PLATEAUX

Atelier des Petites Mains

Opened in October 2012,
The workshop initiates children in manual skills. They receive training in painting, sculpture, jewelry-making, baking.... to cultivate the love of working with their hands.

GRAND-BASSAM

Musée des Costumes

Grand-Bassam, an old town that used to be the capital of Côte d’Ivoire, is the location of the national museum of

costumes. The center has been set up to conserve, highlight and promote research on Ivorian traditional costumes, which are seen as a tool for communication in imparting traditional values.

2.2 ARTS and ENTERTAINMENT

Festivals – Film/Music/Dance/Fashion

Film: Each year, film festivals are organized in Abidjan:

FICA - Festival du court métrage d'Abidjan (Short Films festival), which was stopped for some time, as a result of the post-electoral crisis.

FESTILAG- Festival International du Film des Lagunes (international Lagoons film festival).

Festival Clap-Ivoire - a competition involving the screening of short films

Music/Dance/Fashion: The city is considered a hub for West African music and also as the reggae capital. Various Music and Dance festivals are organized. Fashion shows are staged on a regular basis.

Music:

- FEMUA- Festival de musique urbaine d'Anoumabo, 6th edition (Sixth edition of the Anoumabo urban music festival)
- Festival l'Emoi du Jazz d'Abidjan, 4th edition (Fourth edition of Abidjan Jazz festival).
- Festival de reggae, 2nd edition December 2013 (Reggae festival, second edition, December 2013)
- Zougrou Day, 1st edition, April 2013

2.3 Exhibitions

The Ivory Coast cultural landscape is dynamic and comprises several trade fairs and exhibitions held throughout the year in various domains.

- Le Grand Buffet d'Abidjan (Ivorian gastronomy fair)
- Le festival des grillades (gastronomy fair)
- Le Salon International de la Mode (fashion fair)
- Afrikafashion Show
- La foire du vin (wine tasting event)
- Concerto pour l'indépendance (Independence Concerto)
- Fête de la Music (Music Festival)

2.4 Cinema

The major cinemas in Abidjan are Primavera in Marcory zone 4, and La Fontaine in Deux Plateau, where movies are screened on a regular basis.

2.5 Television, Radio Stations and Print Media

Cote d'Ivoire's audio-visual sector is well-served and offers a variety of entertainment and information services. There are many public and private radio and TV stations.

Television channels

Public channels (government): RTI1, RTI2, RTI Music, RTI Sport.

- Private Channels: The main providers of cable channels in Cote d'Ivoire are CANAL HORIZON and LE SAT.

CANAL HORIZON www.canalplus-afrique.com

Operates in the audio-visual sector with a package of foreign TV channels that people subscribe to. The subscriber is entitled to a satellite dish and a decoder.

In addition to the CANAL HORIZON package, individuals can also subscribe to an equipment set consisting of a TV, a satellite dish and a universal decoder which allows them to receive foreign channels.

Radio Stations

- Public radio stations: Radio Nationale (general information)/Frequence2 (entertainment)
- Several private radio stations
- Radio Nostalgie/ JAM FM/ Cocody FM/ City FM/ Radio Espoir (Christian)/ Al Bayane (Muslim), Fréquence vie (Evangelist). In addition, each commune has its private radio station. Privatization has not really taken off for the television service.

Newspapers and Publications

There are several daily/weekly and monthly publications such as:

- *Fraternité Matin* (Government)
- *Notre voie* (pro-opposition)
- *Le Courrier* (pro-opposition)
- *Le Temps* (pro-opposition)
- *Le Patriote* (pro-ruling party)
- *L'expression* (pro-ruling party)
- *Le Réveil* (pro-ruling party)
- *Soir Info* (miscellaneous news items and events)
- *L'éléphant dechainé* (satirical newspaper)
- *Gbich* (satirical newspaper)
- *Life* (Society)
- *Top VISAGE* (Society)
- *Stars MAGASINE* (Society)
- *PME Magazine* (Economy)
- *Islam INFO* (Muslim Newspaper)
- *La nouvelle* (Christian Newspaper)
- *Koundan* (Fashion)
- *L'Officiel de l'Immobilier* (Housing)

- *Daily Sports Publications and many others*

English newspapers such Newsweek and Time are also available

2.6 Restaurants in Abidjan



Being a cosmopolitan city, Abidjan has restaurants serve cuisine from all corners of the world. Chinese, French, Senegalese, Indian and others offering a variety of dishes.

Côte d'Ivoire cuisine is typically West African, mainly consisting of tubers and grains. As French is the official language of the country, most dishes have French names.

Some of the staple ingredients used in Côte d'Ivoire cuisine are wheat, rice, maize, millet, corn, peanuts, cassava, plantain, coconuts, and yam. Vegetables such as onions, tomatoes, and eggplants are in frequent use. Fruits, including bananas, mangoes, pomegranates, pineapples, mandarins, and passion fruits are available. Seafoods such as tuna, sardine, and shrimp are among the culinary delights on offer. Chicken is also commonly used to prepare dishes.

The common beverages of the country include ginger drink ("*gnamakoudji*"), local palm wine ("*Bangui*"), coffee and red tea.

Below are some restaurants & "*maquis*" (local eateries) that serve African food)

Restaurant	Cuisine	Address
Banian	African and European	Abidjan, Biétry, Boulevard de Marseilles, Republique de Côte d'Ivoire T: (225) 21 35 28 59 F: (225) 06 30 83 93 / 07 07 43 41 W: http://www.restaurant-banian.net E: info@restaurant-banian.net /// restaurant-banian@hotmail.fr

Montparnasse	French and Italian	Rue Pierre et Marie Curie Zone 4, Abidjan, Côte d'Ivoire 21 34 35 01
Chez Georges	French	Rue du Commerce, Abidjan, Côte d'Ivoire 00 225 20 3 2 19 84 www.restaurantchezgeorges.com
Chez Ambroise	African and European	44, Rue F28 Marcory Abidjan, Côte d'Ivoire +225 05 78 36 00
Aboussouan	African	18 BP 671 Abidjan 18 Treichville Av. Delafosse - Angle Bd Giscard d'Estaing face BRACODI, Abidjan, Côte d'Ivoire
La Croisette	French	Rue Botreau-Roussel, Le Plateau, Abidjan, Côte d'Ivoire +225 20 21 27 86
Nuit de Saigon	Chinese	Rue des Jardins, II Plateaux, Abidjan, Côte d'Ivoire +225 22 41 40 44
Le Méchoui	Lebanese	Athlétic Club, Boulevard de Marseille Zone 4 - Marcory, Abidjan, Côte d'Ivoire (225) 21 24 68 93
Au petit bateau	Sea food	Port-Bouët Vridi Canal, next to Capko +225 21 27 29 67
Kaiten	Japanese	Rue du Docteur-Blanchard Zone 4, Abidjan, Côte d'Ivoire +225 21 25 44 61

La Salsa	Mexican	boulevard Valery Giscard Destaing, Abidjan, Côte d'Ivoire
Planet BMW		II Plateau et Bietry
Des gâteaux et du pain	Bakery/ Pastry shop	rue des jardins 2 plateaux and rue Mercedes +225 22 41 55 38 http://www.desgateauxetdupain.com
Douceur de Suzanne	Bakery/Pastry shop	Rue Thomas Edison Zone 4, Abidjan, Côte d'Ivoire +225 21 35 42 92
Pâtisserie Pako Gourmand	Bakery/ Pastry shop	Rue des Jardins, Les Deux Plateaux, Abidjan, Côte d'Ivoire Tel.: +225 22 41 30 55
Pistache & chocolat	Bakery/ Pastry shop	Abidjan, Cote d_Ivoire Prima Center - Zone 4, Abidjan, Côte d'Ivoire 21344334
Paul	Bakery/ Pastry shop/	Boulevard de Marseille, Abidjan, Côte d'Ivoire http://www.paul.fr
Salads & Subs	Sandwiches	Rue du Commerce Plateau Rue du Dr Blanchard Zone IV, Abidjan, Côte d'Ivoire 002252032030 http://www.salads-sub-abidjan.com
Toit d'Abidjan	African and European	Hôtel Ivoire Cocody, Abidjan, Côte d'Ivoire (225) 21 370 320
Norima	Mexican, Asian, American	Deux Plateaux Les Vallons Rue Claire Fontaine, Abidjan 30303, Côte d'Ivoire 225 22510314 http://www.norimarestaurant.com

Siam Thai	Thai	2 Plateaux Rue des Jardins, Abidjan 916, Côte d'Ivoire 00225 09 52 55 25
Hippopotamus	French	Plateau, 25 avenue Chardy / Abidjan / 01 BP 2618 Abidjan 01 / Cote d'Ivoire Tel. : +(225) 20222344 25 http://www.hippopotamus.fr/resto/abidjan-12967474472341.html
Le Loft Abidjan	French and Moroccan	25 rue du Canal, Abidjan, Côte d'Ivoire +(225)21240311
Don Antonio	Italian	Paul Langevin Zone 4, Abidjan 01, Côte d'Ivoire 21246865. closed all day Saturdays and Sundays
L' Ambassadeur	A range	Tiama restaurant Tel.: +(225) 21 31 32 02 http://www.abidjanresto.net/TIAMA.html
Le Grand large	Seafood	149 Bld. de Marseille Zone 4 Bietry, Abidjan, Côte d'Ivoire +(225) 21 24 21 13
Le Churrasco	Brazilian	Address: Abidjan, Plateau Avenue Chardy Telephone: 06 46 67 48 / 09 99 77 16
Che Café		Address: Zone 4 - Boulevard du 7 Décembre Telephone: (225) 07 98 49 60
Delhi Darbbar	Indian	Biétry bld. de Marseille, next to SOCOBIN- Tuesday to Sunday, from 11H à 15H et de 18H à 23H
La Nouvelle Cascade	French	Address: Plateau, Avenue Chardy Tel. : (225) 20 21 71 07

Le Soukala	African	Treichville, 1, Boulevard Giscard d'Estaing Tel.: 21 24 17 90
Le Méchoui	Lebanese	Athletic Club, Boulevard de Marseille Zone 4 - Marcory, Abidjan, Côte d'Ivoire (225) 21 24 68 93
La Taverne Romaine	Italian	Blvd. du General de Gaulle, Le Plateau Next to Pullman Hotel, Abidjan, Côte d'Ivoire (225) 20218951
Baie d'Along	Vietnamese	06 BP 1581 Abidjan 06 2 Plateaux - Rue Des Jardins (225) 22411577/
Café de Rome	Italian and pizzeria	BP 1013 Abidjan 17 Plateau - 80 Boulevard Lagunaire, Opposite Cathedral (225) 20303900
Escale créole	West Indian	Avenue Delafosse Plateau (225) 20224046
Tuan	Vietnamese	Blvd du General de Gaulle, Le Plateau, Abidjan, Côte d'Ivoire (225) 20216380
Chez Cakpo	Seafood	BP 423 Cidex 5, BP 423 Vridi, Abidjan, Cote D'Ivoire +22507794383 / 21275303
Di Sorrento	Italian	10 BP 1665 Abidjan 10 Zone 4, Bd. De Marseille
Delhi Darbar	Indian	Rue des Jardins, II Plateaux, Abidjan, Côte d'Ivoire +225 22 41 31 62
Le Merlin bleu		
Hamburger House		Plateau et II Plateaux (225) 22413469

<i>Maquis</i>		
Ancien combattant	African	Ave Marchand, Le Plateau, Abidjan, Côte d'Ivoire +225 20 22 47 42
Le Réservoir	African	Airport Road (225) 21 24 97 85
La Gorge d'Or	African	04 BP 1035 Abidjan 04 Zone 4 / Bietry Bd. De Marseille, 21357207
Chez Alice	Ivoirian (Attiéké)	Marcory, Boulevard Abrogoua around INJS (<i>Institut National de la Jeunesse et des Sports</i>)
Maquis du Val	African	Address: Cocody Val Doyen 2, behind maison du PDCI, Rue serpente, A50 Tel.: 22 44 04 64 / 22 48 50 94 / 07 08 96 33 Email : maquisduval@aviso.ci
Maquis le Sole plus	Ivoirian and Cameroonian	Ave 27, Treichville, Abidjan, Côte d'Ivoire
Espace 331	African	Rue 12, Cocody, Abidjan, Côte d'Ivoire (225) 22 44 03 41
Espace Nandjelet	African	+225 22 44 50 45

2.7 Nightlife

There are many pubs that serve drinks and snacks.



Some pubs

Zone 4/Bietry		Deux Plateaux		Plateau	
Bidule bar	07 08 76 72	Café théâtre	08 18 48 48		
Che café	07 98 49 60	Rezurexion Pub	05 38 06 75	Filjim	07 88 84 31
Kezaco	09 58 64 24				
La salsa	07 26 87 34				
La taverne	21 25 83 33				

Some night clubs

Zone 4/Bietry		Plateau		Treichville	
Club Alizé	07 84 73 53	Café de Rome	20 30 39 00	Afrodisiak	08 00 36 36
La rambla plus	07 69 73 67	Place Vendome	05 01 49 97	Le Ritz	08 64 93 64
Le mix	08 27 47 77			L'alliance	05 06 29 59

2.8 Shopping



Abidjan offers varied shopping experience ranging from individual shops and small centers to popular markets and big shopping malls. The most recent shopping malls include **Cap Sud , Cap Nord and Carrefour 225 Abidjan, Cote d'Ivoire**

Shopping location	Highlights	Address
Cocody market	trinkets	Blvd de France, Cocody, Abidjan, Côte d'Ivoire
Treichville	African crafts	Ave Victor Blaka, Treichville, Abidjan, Côte d'Ivoire
Hypermarché Sococé	supermarket: food and drinks	Blvd Latrille, Les Deux Plateaux, Abidjan, Côte d'Ivoire
Librairie de France	French and English books	Ave Chardy, Le Plateau, Abidjan, Côte d'Ivoire Tel.: +225 20 306 363 Fax: +225 20 306 364
Orca-Déco	Household appliances, furniture, decorations for homes and gardens	Bd VGE, 11 BP 2498, Abidjan, Côte d'Ivoire Tel.: +225 21 235 050 Fax: +225 21 233 054
Marseille, Abidjan, Côte d'Ivoire Nouvelle Parfumerie Gandour	Fragrances	01 BP 4387, Abidjan, Côte d'Ivoire Tel.: +225 23 515 220 Fax: +225 20 515 246 Tel. 2: +225 20 334 48
MediaStore	Books and Stationery store	Centre Commercial CAP SUD, Bd. Giscard d'Estaing Tel.: +225 21 246 128 Fax: +225 20 246 101
Pathe'o	Fashion design	Atelier de fabrication : Av. 19, rue 22 barrée Treichville, 05 BP 2268, Abidjan, Côte d'Ivoire Tel.: +225 21 240 096, +225 22 415 263 Fax: +225 21 241 879

Shopping location	Highlights	Address
Ciss St Moise	Fashion design	Avenue 21 rue 23 Treichville Abidjan Tel: (225) 21 24 67 72
Gilles Touré	Fashion design	Boulevard Latrille – Deux Plateaux Abidjan Tel: (225) 41 01 85
S. N. Socobin	Games and Toys	Bd. de Marseille - Marcory Biétry - 01 BP 1198, Abidjan, Côte d'Ivoire Tel.: +225 21 759 160, +225 21 759 162 Fax: +225 21 759 164

3. SPORTS /CLUBS/LIFESTYLE

3.1 Fitness Centers



Le Calao

One of the biggest fitness centers in Abidjan: 3000 m² offering bodybuilding, fitness exercises, two badminton courts, table tennis, swimming pool, etc.

Address: Rue des foreurs, Zone 4

No website, but they are on FACEBOOK - Le Calao Abidjan: calaoabidjan@yahoo.fr

Phone: +225 21 35 67 64

Ligne et Equilibre

55 61 38 52 (Near Hotel Ivoire)

Escale Fitness

22 42 49 06 /09 09 10 84 (rue des Jardins, Deux Plateaux)

Equinox Fitness and SPA:

Cocody Rivera 1

22 47 19 12

Cascade Fitness

7 ème tranche

22 42 38 17

Ivotel:

Plateau

20 25 66 66

LF Services

Personal trainers; Massage (sports massage, relaxation massage with Tunisian spa products)

Contacts: + 225 071 637 22 - + 225 078 161 95 - + 225 014 365 72

E-mails: lfcreationdeservices@yahoo.fr or akadje_corinne@yahoo.fr

3.2 Professional/Sports clubs

The following sporting activities are available in Abidjan: soccer, basketball, athletics, rugby, handball and volleyball.

Professional football clubs: Mimosa Supporters Ivory Coast Football Federation

Basketball: Abidjan Basket Club, Club Sportif Abidjanais, ASEC Mimosas (basket-ball), Phénix Basket Club de Cocody and Génération Basket-ball Club (GBC).

Rugby: Abidjan University Club, Treichville Biafra Olympic

Cycling: ASFA Moossou, Club cycliste d'Azagui, AS Cavel de Koumassi, Cycliste club de l'océan, and the Club cycliste de Yopougon

Tennis: Seamen's Club, SGBCI Tennis Club, Tennis Club Hotel Ivoire, Sporting Club 2 Plateaux, Palm Club Abidjan Tennis, and the Lycée technique Abidjan Tennis Club

Athletics: Club d'Attécoubé and Club de Yopougon

Boxing: SOA Boxing Club d'Abidjan

Golf: Ivoire Golf Club

Sole Beni

Walking/Jogging: Most residential areas have roads that allow for safe jogging or walking. These areas have pleasant landscapes for walks. In areas like Riviera people jogging in the streets before going to work is a common sight.

3.3 Fitness subsidy

Assuming that there will be no Bank fitness center in Abidjan, Management will consider resuming the fitness subsidy for Staff, as it is currently only applicable in Field Offices. Abidjan, as the Headquarters, will no longer be considered as a Field Office.

4. CHILDCARE AND HOUSEHOLD STAFF**4.1 Childcare**

Although most private primary schools in Abidjan include kindergartens for children below school age, there are some childcare centers in Abidjan. On the

whole, parents hire nannies to take care of their children at home. (See Annex 5

-

Find below information on some of the kindergartens:

Les Ribambelles

Address: Bietry, Rue des Alizees, Tel.: 22508384568



Garderie 123... Soleil

Contact: www.garderie123soleil.com



4.2 Children's activities

There are many places in Abidjan for children and for families to spend time together and relax:

areas,



➤ Playgrounds

Orcaland is fitted with various play as well as a snack and candy shop.

Address: Boulevard Valéry Giscard d'Estaing, in front of Orange Mobile:

Te+225 21 21 24 77 - +225 21 23 50 50

Fax : +225 21 21 24 67

Doraville

Has a play area, swimming pool, restaurant, library- art workshops, etc.



Address: Abidjan Riviera-Bonoumin, route d'Attoban

Tel.: (225) 22 47 14 05



(225) 41 16 89 98 - (225) 55 88 80 82

Skype: doraville. Abidjan

contact@doravilleabidjan.net

Facebook

You can visit their website:

<http://doravilleabidjan.net/activites.php>

Le Château de Socobin

Le Château de SOCOBIN

Bietry opposite CASH Center and GIFI

Telephone: +225 21 75 91 60

➤ Sports

Sol Beni sports complex belongs to Asec Mimosa

One of the major Ivorian football clubs. Part of the complex is open for public activities.

Various sports are available and there are activities for children and families.

The center is fitted with state-of-the-art sports equipment; it has a gym, a football field, indoor and outdoor swimming pools, etc.

Various classes are offered to children: football, martial arts, yoga, etc.

Address:

Boulevard de France, Route de M'Badon – Cocody Riviera

Cocody - ABIDJAN - Tel.: +225 22 47 98 00



Ecole de Capoeira OWLAVE (Capoeira School)

Cocody Danga

Tel.: +225 22 41 09 20

+225 07 77 32 14 / 08 15 28 99

Swimming pools

- Hotel Palm Club: swimming pool, tennis court, restaurant

Boulevard des Martyrs, Abidjan, Côte d'Ivoire

Address:

04 BP 1024 Abidjan 04

Côte d'Ivoire

E-mail: palmclub@yahoo.fr

Tel. Mobile: 00 225 07 03 40 81



- Club House: swimming pool, tennis court, restaurant
Address: Deux Plateaux Vallon, Résidence Edouard
Tel.: (225) 22 41 56 06 Fax: (225) 22 44 49 07
- Golf Hotel (swimming pool and small beach at the Laguna front)
Address: Riviera 1 Abidjan, Côte d'Ivoire
+225 22 43 10 44

Hotel Ivoire swimming pool is the biggest in Abidjan

Cinemas

Children's movie theaters:

La Fontaine in Deux Plateaux

Primavera (in the Prima shopping center, Marcory)

4.3 Domestic staff

LF Services

This service provider offers a wide range of services including domestic staff.

Services provided

Household staff: experienced Cleaners; Housekeepers; Babysitters; Cooks; Drivers

House maintenance: Plumbers; Electricians; Gardeners

Other services: tourist guides; hostesses, car rental

Contact: Ministry of Social Affairs

Supermarket screens and other notice boards post small adverts on people looking for domestic jobs such as nannies, gardeners, drivers, cooks, etc. These adverts are quite regular.

4. TRANSPORTATION

4.1 Trains

The Ouagadougou line, running from several stations in the city.

4.2 Taxis

There are two types: the orange taxis, which travel throughout the city, and “*woro-woro*”, passenger cars which are yellow and green or blue or orange, depending on the commune, and limited to particular neighborhoods. Taxis are also available at the airport.

4.3 Buses and boat buses

The “*Société des transports abidjanais*” (SOTRA) is the company that manages public urban transportation in Abidjan, mainly through its lines of buses and boat buses. The SOTRA buses serve the ten communes of Abidjan. There are air-conditioned buses that it rents out to Tourists or private groups. The boat buses serve 3 communes: Treichville, Plateau and Yopougon. The mini buses (“*Gbaka*”) serve the outlying communes and nearby towns.

4.4 Vehicle, buying, rental, registration and insurance

DESCRIPTIONS	LINK
Buying a vehicle Several car dealers operate in Côte d’Ivoire for new or used vehicle sale. Please consult the following link :	Sites of main dealers: http://www.lespagesjaunesafrique.com/societes/cote-d-ivoire/automobiles-concessionnaires
Renting a vehicle Several car rental companies, whose services include trips to and from the airport, are listed on the Côte d’Ivoire Ministry of Tourism official website.	Hertz Côte d’Ivoire: http://www.hertz.fr/rentacar/location-voiture/cote_divoire
Vehicle insurance and registration There is the Association of Côte d’Ivoire Insurance Companies (ASA-CI) comprising several insurance companies operating in the country, whose members offer diverse services including car insurance.	www.axa.ci www.allianz-africa.com www.sunu-group.com www.laloyale.net http://www.groupecolina.com/fr/ci/sante.php www.gna-ci.com www.ga.grassavoye.com www.fanaf.org www.assurances-cea.ci

Shipping of vehicles and personal effects

Shipping of vehicles and personal effects⁵

CUSTOMS FORMALITIES

DOCUMENTS REQUIRED

- Copy of identity card,
- Detailed, signed list, including value of items,
- Tax Exemption request,

⁵ Sources: Ivorian customs, National Security information Department, Chamber of Commerce and Industry of Côte d’Ivoire, Official Portal of the Republic of Côte d’Ivoire

- Relocation certificate, certificate of change of residence
- Original vehicle registration card ("*Carte grise*") and car purchase papers.

VEHICLELESS

It is recommended that you arrive at the destination before your vehicle (prior processing required at destination)

For private individuals, the vehicle tax will be 44.78% of the CIF value (cost of vehicle, insurance and freight) except where tax exemptions apply

A fixed rate of 228.67 Euros is levied for all vehicles that are older than 10 years.

PERSONAL EFFECTS

The tax on personal effects is 2.5% of the value of the items.

HOME DELIVERY

For security reasons, it is best to have the containers first offloaded at the depot and then delivered to your residence.

PETS

All you need is an up-to-date vaccination card.

PERSONAL EFFECTS

All items that are contained in the luggage for personal use and which the owner has been using for over six months are admitted without formalities.

One radio-cassette, one video camera, one portable type writer, one pair of binoculars, two cameras with five rolls of film are allowed into the country tax-free, provided they are for the owner's personal use.

ITEMS REQUIRING PROCEDURES PERTAINING TO ENTRY AS WELL AS EXIT

Certain products are governed by particular regulations for entry into as well as departure from Côte d'Ivoire.

These are mainly:

- Animal products (ivory, skins);
- Plant Products (flowers, fruits);
- Pharmaceuticals;
- Arms and ammunition;
- Papers and publications banned by the Government;
- Art objects and collections;
- Gold and precious stones.

Potential importers-exporters of such items are advised to contact the Ivorian Customs department before attempting to import or export any such items.

WHO IS ENTITLED TO TAX EXONERATION?

- Diplomats and similar groups (Vienna Convention).
- Air carriers (Chicago Convention).
- Institutions and schools (Florence Agreement).
- Government of Côte d'Ivoire (Article 159, Customs Code)
- Members of Parliament (Law n°94-203 of 08 April 1994 defining the benefits and allowances granted to Members of the National Assembly).
- Humanitarian NGOs or NGOs recognized as promoting the public good (Article 159 Customs Code)
- Religious missions and foundations (Article 159 Customs Code)
- International and regional organizations (Article 159 Customs Code)
- Mining sector enterprises (Law n°95-553 of 08 July 1995 concerning Mining Code).
- Enterprises eligible under the Investment Code (Law no°95-630 of 03 August 1995 relating to the Investment Code).
- Petroleum exploration or mining companies (Law n°96-669 of 29 August 1996 concerning the Petroleum Code).

WHERE TO GET CUSTOMS CLEARANCE

Customs clearance can be obtained at the Exonerations Section which is exclusively responsible for clearance of partially or fully exonerated imported items.

Exoneration paper have it registered at the Franchise and External Relations Bureau of the Customs Directorate. Thereafter, the choosen forwarding agent can be contacted for the issuance of a valid and detailed declaration for “ABJ 09” at the registration point.

HOW TO GO ABOUT CUSTOMS CLEARANCE

All declarations of exonerations issued through the *Bureau des Régimes Particuliers* (special provisions unit) must be deposited at the Exonerations Section for prior verification.

They are then forwarded to the General Directorate for the computer processed transaction referred to as “DPOD”.

This applies to exoneration declarations relating to the occasional or exceptional cases that have obtained the clearance of the Director General, or to all exonerations aside from diplomatic tax exonerations (“franchises”)

In the case of the goods eligible for exonerations that are intended for Embassies and other organizations entitled to diplomatic privileges, the “DPOD” transaction is processed by the Head of the Exonerations Section.

The declaration is then returned to the Exonerations Section for continuation of the appropriate customs clearance procedure applied by the customs services:

CUSTOMS DEPARTMENT (NAME OF TOWN OR CITY)

Address: *Place de la république BP: V 25 Abidjan*

Tel.: (225) 20 251 500 / (225) 20 212 593

Fax: (225) 20 251 514/ (225) 20 220 568

Email: direction.generale@douanes.ci or direction.legislation@douanes.ci

INTERNATIONAL Transit COMPANIES:

AGS COTE D'IVOIRE

2, Allée du Stade à Treichville

next to Palais des sports.

18 BP 108 Abidjan 18

Tel: (225) 21 25 73 73/74 74

Fax: (225) 21 25 75 75

Activities: Clearing-forwarding agent, sea/air/road/rail.

Email: agsci@africaonline.co.ci

SAGA-CI

01 BP 1727 Abidjan 01

Tel.: (225) 21 22 00 00

(225) 21 25 36 15 / 21 24 26 91

Activities: import - export - maritime and air forwarding
wood, product storage, trucking, railway groupage, moving, special transport
services.

DIOT

38 Av. Malick Sy Km 7, Boulevard de Marseille.

01 BP 15 Abidjan 01

Maritime moving service:

Tel.: (225) 21 24 86 20

Fax: (225) 21 24 78 47

Air shipping:

Tel.: (225) 21 27 73 70

Fax: (225) 21 27 80 77

Activities: moving-packaging-maritime and air forwarding.

Email: diot@netafric.ci

PACKING SERVICE

Bietry-Bd. de Marseille

07 BP 66 Abidjan 07

Tel.: (225) 21 25 27 17

Fax: (225) 21 25 28 13

Email: general@packing-services.com

Activities: mover, freight forwarder

SDV-CI

01 BP 4082 Abidjan 01

Tel.: (225) 21 22 04 20

Fax: (225) 21 22 07 90

Email: sdv-abj@aviso.ci

Activities: import-export – groupage, degroupage -packaging – moving,
maritime and air forwarding – services- product storage.

EXPRESS SHIPPERS

SAGA EXPRESS

Address: Port-Bouët, Freight area of Félix Houphouët – Boigny Airport
07 BP 54 Abidjan 07
Tel.: + 225 21 27 77 11 / 21 27 84 26
Fax: + 225 21 27 83 93

FEDERAL EXPRESS (FEDEX)

Address: Marcory, Bd. Valéry Giscard d'Estaing, 18 BP 943 Abidjan 18
Tel.: + 225 21 21 24 94
Fax: + 225 21 26 11 17
Website: www.fedex.com

DHL Express

Address: Marcory – Zone 4, Bd. Giscard d'Estaing, 01 BP 4869 Abidjan 01
Tel.: + 225 21 21 99 98 / 21 21 99 99
Fax: + 225 21 35 05 26
Website: www.dhl.ci

MARTIME COMPANIES IN COTE D'IVOIRE

Fédération Maritime - Abidjan / Shipping Federation

Tel.: 20 21 25 83 fax: 20 21 61 40

Port Autonome d'Abidjan (data sheet) / Abidjan port

Internet site: <http://www.paa-ci.org>

Tel.: 21 23 80 00 fax: 21 23 80 80 tax: 42318 DGPAA / 43318 DOMS

BOLLORE - (Groupe BOLLORE, forwarding, maritime transport) - Abidjan

Internet site: <http://www.bollor.com/>

Tel.: 20 20 21 07 fax: 21 24 36 36

CIAM - Compagnie Ivoirienne d'Avitaillement Maritime,
(air and sea freight, stevedoring, supply of vessels and drilling platforms, logistics for
arrival and departure of teams and personnel)

rue de la Pointe aux fumeurs, 15 BP 593 - Abidjan 15

Internet site: <http://www.ciam-ci.com/>

Email: ciam@ciam-ci.com

Tel.: 21 27 53 43 / 53 fax : 21 27 53 49

MAERSK CI SA

01 BP 6939 - Abidjan

(maritime transport company, sea and air forwarding, consignment, handling)

Internet site: <http://www.maersk.com/>

Email: abj@maersk.com

Tel.: 20 33 28 27 / 20 33 22 38 / 20 33 22 39 fax: 20 33 22 71

San Pedro: Tel.: 34 71 45 55 / 34 71 45 66 fax: 34 71 13 01

Email: SP0MNG@maersk.com

USEFUL INTERNET LINKS:

WWW.DOUANES.CI

WWW.CHAMCO-CI.ORG

WWW.GOUV.CI

4.5 Driver's License

The Ivorian national transport company, located in Treichville, deals with all car related issues (driving licenses, roadworthiness inspection, registration, etc.).

1 – PERSONS WHO ALREADY HAVE THE IVORIAN LICENCE WOULD HAVE TO:

Provide: the original + a copy of the license

Identification papers for Ivoirians

and residence permits

for non-Ivorians (original+ copy).

The copy of the identification document should indicate father's name and mother's name.

Affidavit or card stating blood type

- The permit should be authenticated to start the procedure. COST CFAF 5000

2 – PERSONS WHO DO NOT HAVE THE IVORIAN LICENCE SHOULD SUBMIT

- Foreign license authenticated by one's embassy

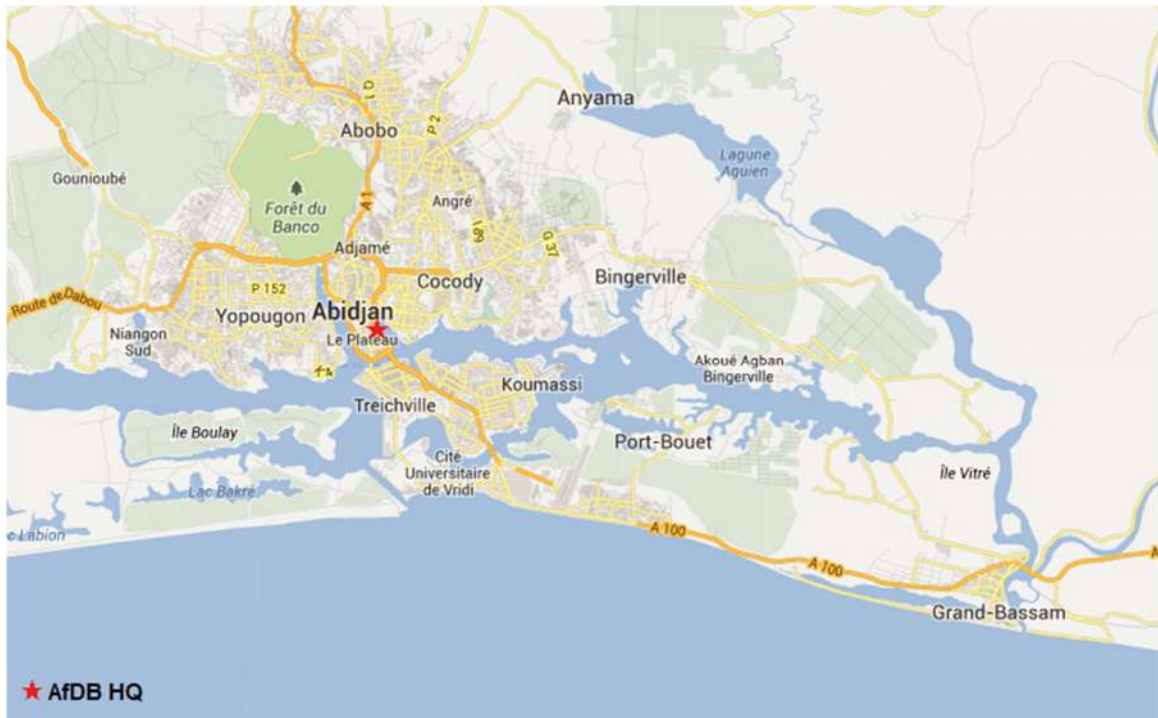
-The same documents mentioned above

- Original and copy of the identity attestation issued by the Foreign Affairs ministry
- Original and copy of the consular ID and certificate of residence for foreigners
- Certificate of authenticity of the driving license from the country of issuance
- 40,000 CFA francs (including 18,436 for SONATT)

For more information, please visit the website www.sonatt.ci

ANNEX A – ABIDJAN’S SUBURBS

ABIDJAN:



Abidjan is a city comprising 10 districts namely: Plateau, Abobo, Adjame, Attécoubé, Cocody, Koumassi, Marcory, Port-Bouet, Treichville, and Yopougon. Within the districts are the suburbs. Below is a brief description of each of these districts and the names of their suburbs.

PLATEAU

The Plateau is the central business district of Abidjan and its streets are lined with many shops, offices and restaurants. Even though the administrative and political capital of Côte d'Ivoire is now Yamoussoukro, many institutions of national importance such as the Presidency and the National Assembly are located in the Plateau area of Abidjan.

Schools: Collège Notre Dame, Externat St Paul, Cours Pigier

Hospitals: Polyclinique Groupe Médical du Plateau, Polyclinique Internationale de l'Indénie

Pharmacies: Pharmacie Aniaman: (Tel.: + 225 20 32 12 29)

Pharmacie du Mémorial: (Tel.: + 225 20 32 36 90)

Shopping Centers: Cash Center, Trade Center, Galeries Peyrissac

Fitness/Sports Clubs: SPA (IVOTEL)

ABOBO

Abobo has long been a place of refuge for immigrants with limited financial resources. Originally, this area had one of the first train stations; it developed spontaneously around that station.

Hospitals: Polyclinique Centrale d'Abobo (Tel: 22524477130)

Pharmacies: Pharmacie de la Cité (Tel.:+225 24. 39. 03. 33)

Shopping Centre: Market and shops

Fitness/Sports Clubs N/A

ADJAME

Adjamé is the oldest district in Abidjan. While the colonists settled on the Plateau, the first immigrants came to work on the construction of the railway and built their houses near the village of Adjamé. The neighborhood is now a center of intense trading, involving Dioula, Lebanese, and Mauritanian traders.

Schools: Université Nangui Abrogoua

Hospitals: Centre Anti-tuberculeux (Anti-tuberculosis Center); Institut de santé publique (Public Health Institute)

Pharmacies: Pharmacie Indénié (Tel.: 20.21.17.90)

Shopping Centre: Market and shops

Fitness /Sports Clubs N/A

ATTECOUBE

This district is located on a hill overlooking the Bay of Banco. Attécoubé for a long time has remained a simple village unaffected by the spreading urbanization in surrounding locations. At the beginning of the colonial era, Attécoubé was the first town to witness timber export trade. Mahogany logs and niangon, sipo, samba, and other framiré logs were transported on the lagoon to ships which transport them to Europe. The logs are still part of the landscape of Attécoubé. The municipality includes the entire 3000 hectares constituting the Banco National Park.

Schools: Lycée municipal d'Attécoubé (Public secondary school)

Hospitals: Hôpital Militaire d'Abidjan (H.M.A) (Tel.: +225 20 37 23 21)

Pharmacies: Pharmacie Sébroko (Tel.: 20 37 67 48)

Shopping Centre: Market and shops

Fitness /Sports Clubs N/A

COCODY

The Commune of Cocody includes the 3 Rivières, Deux Plateaux, ...). These neighborhoods include the residences of some of Abidjan's most affluent people (sprawling mansions and gardens). The Hôtel Ivoire is located in Cocody.

Schools: Le Nid de Cocody, Lycée La Corniche, Lycée Blaise Pascal, Jacques Prevert, Pépinière des II Plateaux, Lycée Blaise Pascal, International Community School of Abidjan (ICS)

Hospitals: Polyclinique Sainte Anne Marie (PISAM), Clinique La Providence

Pharmacies: Pharmacie du Lycée Technique, Pharmacie du Boulevard de France

Shopping Centre: Cap Nord, SOCOCE, Super Hayat, Cash Center, Leader Price

Fitness/Sports Clubs: Ligne et Equilibre, Cascade

KOUMASSI

The district of Koumassi has two parts, namely the Old and the New Koumassi. The traditional village of Old Koumassi is part of the municipality of Marcory, while the New Koumassi is another district. It has an industrial zone that guarantees a balance between jobs and housing.

Schools: Lycée municipal de Koumassi, « Collège BAD »

Hospitals: Clinique Notre Dame du Refuge (Tel.: +225 21-36-50-30)

Pharmacies: Pharmacie du Campement (Tel.: +225 21 36 18 91)

Shopping Centre: Markets and shops

Fitness /Sports Clubs N/A

MARCORY

Marcory is located in the south of the city, between Treichville and the airport.

Schools: Cours Lamartine, Cours Sévigné, Groupe scolaire Paul Langevin

Hospitals: Polyclinique Avicennes (Tel.: +225 2 1 21 13 00)

Pharmacies: Pharmacie des Lagunes (Tel. +225 21 26 63 80), Pharmacie du Palais des Sports (Tel.: +225 21 24 02 14)

Shopping Centers: Prima Center, Cap Sud, Super Hayat, Carrefour

Fitness /Sports Clubs: Le Calao

PORT- BOUET

This district is spread out along the coast about ten kilometres beyond the Vridi Canal. Port Bouet is named after Commander Bouët Villaumez, who was mandated by the king of France in 1837 to sign commercial and protection treaties with traditional leaders.

It has a sea port which was built in 1950. The Abidjan International Airport is also located there.

Schools: Lycée moderne de Port Bouet

Hospitals: Espace Médical Vridi (Tel.: + 225 21 27 27 07), Hôpital Général

Pharmacies: Pharmacie de Port Bouet (Tel.: +225 21278917)

Shopping Centre: Markets and shops

Fitness/Sports Clubs N/A

TREICHVILLE

This is the hub of nightlife in Abidjan. Treichville has many popular clubs and restaurants.

Schools: Collège Saint Jean Bosco (Tel.: +225 21 25 69 92)

Hospitals: Institut de Cardiologie, Polyclinique Hôtel Dieu

Pharmacies: Pharmacie du Palais des Sports

Shopping Centre: Markets and shops

Fitness /Sports Clubs: N/A

YOPOUGON.

Yopougon is the site of the State's social housing programs. The ORSTOM (Office of Scientific Research and Overseas Technical) research station and the Pasteur Institute are located in Yopougon. There is also an industrial zone.

Schools: Lycee Moderne de Yopougon, Lycée Technique de Yopougon

Hospitals: CHU, Clinique médicale le Grand Centre

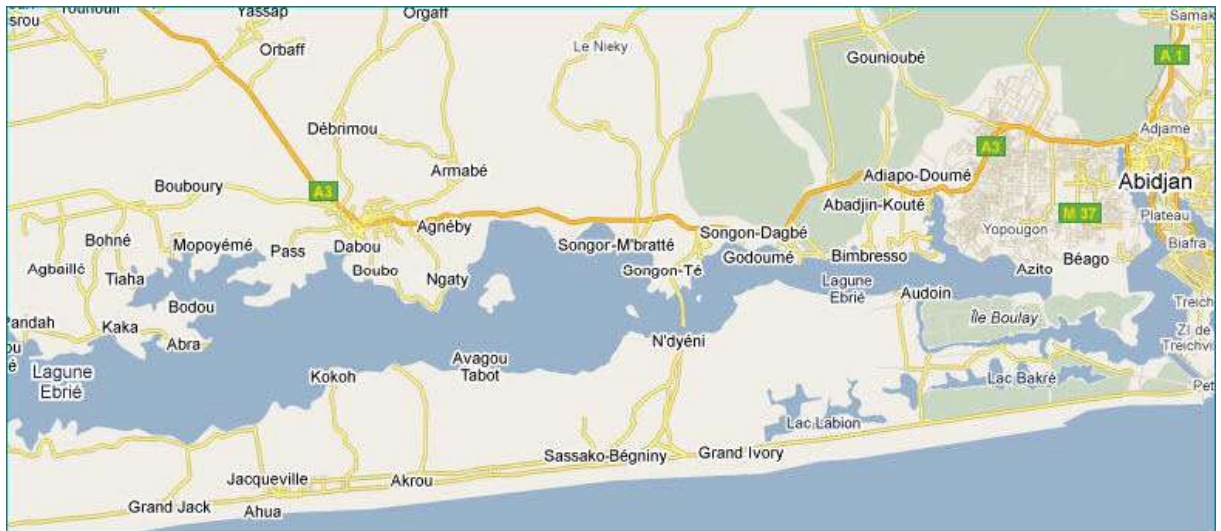
Pharmacies: Pharmacie du Palais de Justice / Nouvelle Pharmacie Toit Rouge

Shopping Centre: Markets and shops

Fitness /Sports Clubs: N/A



ANNEX B – TOWNS NEAR ABIDJAN



TOWNS AROUND ABIDJAN

BASSAM (35 km to the east of Abidjan)

Education:

Centre éducatif professionnel ABEL

Centre d'animation de formation pédagogique (CAFOP)

Institut Industriel de l'Afrique de l'Ouest

Institut de formation et d'éducation féminine

Lycée moderne

Lycée Robert Léon

Collège moderne

Institution Raggi Anne-Marie (IRMA)

Université Internationale de Grand-Bassam

Health:

Hospitals:

Pharmacies: PHARMACIE COLOMBE 21 30 38 52/ 13. Pharmacie wassia 21.30.17.94/ 11. Pharmacie du marché Grand Bassam 21.30.18.13/ PHARMACIE SAINT AMANS

Quartier Impérial Grand-Bassam

21 30 11 35

Dr Christian Attoungbré

Banks:

SGBCI, BACI, ECOBANK

Religious Edifices:

Cathédrale Sacré-Cœur

Housing:

It was the first capital of Côte d'Ivoire and has maintained its colonial buildings. *SCI Les Rosiers* has 5 housing projects, ranging from low-cost to luxury residences. Projects are underway

The Government also has a housing scheme underway in the town.

The *Rosiers* programme has altered the landscape in a positive manner

Restaurant hotels:

Nza Hôtel: 21 30 28 00/ nsahotelbassam@yahoo.fr

Etoile du sud: 21 30 29 39: www.hoteletoiledusud.info

Hôtel la madrague: 21 30 15 64/ hetellamadrague@yahoo.fr

Koral Beach: 21 30 19 08 www.koralbeach@net

Hotel la Playa: 21 30 30 58/ www.laplaya-ci.com

La taverne bassamoise: 21 30 10 42/

Art:

Crafts and pottery training center

Pottery school

Artisanal village

Other activities:

- A seaside town, a venue for international meetings and seminars owing to the school facilities
- Annual ABISSA festival
- Free Zone
- UNESCO heritage area

BINGERVILLE (15 km to the east of Abidjan) Insert card

Bingerville has an immense botanical garden

Education

Morning Glory

Jules VERNES

École nationale supérieure agronomique (Institute of Agronomy)

Centre des métiers de l'électricité (electricity vocational training School)

Lycée moderne et classique de garçons (Boys Secondary School)

Lycée moderne de jeunes filles Mamie Houphouët Fétai (Girls Secondary School).

École Militaire Préparatoire Technique (EMPT de Bingerville) (Preparatory Military School)

<http://www.emptbingerville.net>

Health:

Hospitals

Hôpital mère enfant Dominique Ouattara (mothers and children)

<http://www.childrenofafrica.org/hopital-mere-enfant-de-bingerville>

L'hôpital psychiatrique de Bingerville (psychiatric hospital)

Orphelinat de Bingerville (Orphanage)

Pharmacies:

PHARMACIE SAINT SYLVESTRE 22 40 27 88

PHARMACIE PRINCIPALE 22 40 32 29/

Bank: Banque atlantique 22 40 25 25

Housing:

Most of the new housing constructions in Abidjan are located towards Bingerville. Several private developers have ongoing construction projects in or around the town. Some have already been completed. This is the nearest suburb to some of the accredited French and English language schools.

Restaurant hotels:

Art:

Religious buildings:

Petit séminaire de Bingerville (Junior Seminary)

Catholic church

Protestant church

Evangelical church

Mosque

Other activities

Piscine de Bingerville (swimming pool)

Fête de génération des Ebriés (Ebrié Traditional Festival)

JACUEVILLE (48 km from Abidjan)

Jacqueville is a seaside town and therefore a key tourist destination. The bridge to Jacqueville is nearing completion, and can only be reached by ferry for now.

Education:

Centre des Métiers de la Maintenance Industrielle de Jacqueville (CMMIJ) (Industrial maintenance vocational school)

Institution féminine d'éducation et de formation (IFEFF) (Women's training and advancement)

Lycée municipal (secondary)

Groupe Scolaire Elévation (GSE) (secondary)

Groupe Scolaire "Île verte"(secondary)

- **Health:**
Hôpital général de Jacqueville and 10 rural health centers
- **Education:**
- **Pharmacies**
PHARMACIE DES VILLAGES
PHARMACIE FEZAN 23 57 45 03
- **Bank:**
COOPEC
- **Religion:**
- **Housing:**

The Government has identified land in the town for development

- **ANYAMA (17 kms d'Abidjan) Insert card**
- **Health :**
- **Hospital**
- **Education:**
- **Health :**
- **Hospitals :**
- **Pharmacies:**
- **Banks :**
- **Religion :**
- **Réjouissance :**
- **Housoing:**

ANNEX C

EMBASSIES AND CONSULATES

- 1. Embassy of the Republic of South Africa**
Address: Cocody, Avenue Jacques Aka, rue Mgr. René Kouassi, 08 B.P 1806, Abidjan 08, Tel... 22 44 59 63/22 44 75 34, Fax 22 44 74 50/ Email: ambafcon@aviso.ci.
- 2. Embassy of the Democratic People's Republic of Algeria** Address: Plateau - 53, Boulevard Clozel, 01 B.P 1015 Abidjan 01, Tel. 20 21 23 40/20 21 48 54, Fax: 20 22 37 12.
- 3. Embassy of the Federal Republic of Germany**
Address: Cocody, 39 Boulevard Hassan II, face Hôtel Ivoire, 01 B.P 1900 Abidjan 16, Tel.22 44 20 30, Fax: 22 44 20 41.
- 4. Embassy of the Republic of Angola**
Address: Cocody, rue de la Cannebière impasse- Chemins les Filaos, lot 222 6 272, 16 B.P 1734 Abidjan 16, Tel... 22 44 45 91/22 44 43 00, Fax: 22 44 46 52.
- 5. Embassy of the Kingdom of Saudi Arabia**
Address: Cocody Quartier Ambassade
08 B.P 2664 Abidjan 08, Tel. 22 44 24 91, Fax. 22 44 24 03.
- 6. Embassy of the Kingdom of Belgium**
Address: Cocody Quartier Ambassade, rue le Bélier, 01 B.P 1800 Abidjan 01
Tel.: 22 48 33 60, Fax 22 44 16 40.
http://countries.diplomatie.belgium.be/fr/cote_d_ivoire/visa. Email:
abidjan@diplobel.fed.be.
- 7. Embassy of the Republic of Benin**
Address: Cocody, II Plateaux, rue des Jardins lot n° 1610
09 B.P 283 Abidjan 09, Tel.: 22 41 44 13/22 41 44 14, Fax.22 41 27 89
Embassy Website: www.ambassadebenin.ci.org.
- 8. Embassy of the Federal Republic of Brazil**
Address: Plateau, Immeuble Alpha 2000 22nd floor, Avenue Chardy, rue Gourgas, 01 B.P 3820 Abidjan 01, Tel.20 22 23 41/20 21 47 56, Fax.20 22 64 01.
- 9. Embassy of Burkina Faso**
Address: Plateau, Immeuble SIDAM 5th floor, 01 B.P 908 Abidjan 01, Tel. 20 21 14 93/20 21 15 01, Fax.20 21 66 41. Consular office: 20 21 13 13.
- 10. Embassy of the Republic of Burundi**
Address: Zone 4 C Biétry lot 55, 01 B.P 12010 Abidjan 01, Tel. 21 25 34 12, Fax; 21 25 34 12.
- 11. Embassy of the Republic of Cameroon**
Address: Plateau, Immeuble le Général 3rd floor, 06 B.P 326 Abidjan 06, Tel. 22 43 88 77, Fax.22 43 26 03 site: www.ambacam-ci.org.
- 12. Embassy of Canada**
Address: Plateau, Immeuble Trade Center, rue Noguès 4th, 6th and 7th floors, 01 B.P 4104 Abidjan 01, Tel... 20 30 07 00/20 30 07 91/20 30 07 93, Fax.20 30 07 20/23
II Plateaux Vallons, rue J 107, Lot n° 1616, Tel...22 41 92 14, Fax 22 41 92 39, E-mail: CANVACbidjan@iom.int. Applications received Monday through Friday from 8h30 to 16h30.
- 13. Embassy of the Central African Republic**

Address: Cocody Danga-Nord, 9 rue des Jasmins, 01 B.P 3387 Abidjan 01, Tel./Fax. 22 44 63 44, c  l.05 78 99 55.

14. Embassy of the People's Republic of China

Address: Cocody, Avenue Jacques Aka, Lot n   45, 01 B.P 3691 Abidjan 01, Tel. 22 44 59 00/22 44 69 56, Fax: 22 44 67 81.

15. Embassy of the Democratic Republic of Congo

Address: Plateau, 29 Boulevard Closel, Immeuble DOGUE, 3rd floor, 01 B.P 3961 Abidjan 01, Tel. 20 21 33 98/05 03 46 64, Fax. 20 21 07 08.

16. Embassy of the Republic of Korea

Address: Plateau, Avenue Nogu  s, Boulevard Botreau Roussel Immeuble le Mans, 8th floor, 01 B.P 3950 Abidjan 01, Tel. 20 32 22 14/20 32 22 90, Fax 20 22 22 74.

17. Embassy of the Arab Republic of Egypt

Address: Plateau rue du Commerce, Immeuble El Nasr 17th floor, 01 B.P 2104 Abidjan 01, tel.20 32 79 25/20 22 62 31,fax.20 22 30 53.

18. Embassy of the Kingdom of Spain

Address: Cocody Danga Nord, Impasse Ablaha Pokou, 08 BP 876 Abidjan 08, tel. 22 44 48 50/22 44 45 77, Fax. 22 44 71 22.

19. Embassy of the United States of America

Address: Cocody Riviera Golf, 01 B.P 1712 Abidjan 01, Tel. 22 49 40 00/20 21 46 72, Fax. 22 49 43 20 <https://ceac.state.gov/genniv/> or https://evisaforms.state.gov/make_submit.asp?encode

20. Embassy of the Federal Democratic Republic of Ethiopia

Address: Plateau Avenue Chardy, Immeuble Nour Al hayat 8th floor, 01 B.P 3712 Abidjan 01, tel. 20 21 33 65/20 22 69 89, Fax. 20 21 37 09.

21. Embassy of the Republic of France

Address: Plateau rue Leco  ur, near Postel 2000building, 17 B.P 175 Abidjan 17, and tel.20 20 04 04 /20 20 04 64, Fax 20 20 04 81/20 20 05 20 link: www.ambafrance-ci.org.

22. Embassy of the Republic of Gabon

Address: Cocody Danga-Nord, behind *Direction de la G  ologie* and SODEMI, rue B 51; 01 B.P 3765 Abidjan 01, tel. 22 44 51 54/22 44 66 84, Fax. 22 44 75 05.

23. Embassy of the Republic of Ghana

Address: Cocody II Plateaux, rue J.95, lot n   2393, 6  me tranche, 01 BP 1871 Abidjan 01. Tel. 22 41 02 88/22 41 02 90, Fax: 22 41 03 99.

24. Embassy of Great Britain

Address: Cocody Impasse du b  lier, 01 BP 2581 Abidjan 01, Tel. 22 44 98 20/22 44 26 69, Fax: 22 48 95 48.

25. Embassy of the Republic of Guinea

Address: Plateau, Avenue Cresson Duplessis, Immeuble Duplessis 3rd floor, 08 BP 2280 Abidjan 08, tel. 20 22 25 20/20 32 82 45, fax. 20 32 04 27.

26. Embassy of the Republic of India

Address: Cocody Angr   7  me tranche, rue Attoban, 06 BP 318 Abidjan 06, tel. 22 42 37 69/22 42 70 79, Fax. 22 42 66 49

27. Embassy of the Republic of Ireland

Address: Cocody, 16 rue de la Caneb  re, 01 B.P 1905 Abidjan 01, tel. 22 44 63 61/22 44 61 70, Fax. 22 44 35 87.

28. Embassy of Japan

Address: Plateau, rue Gourgas, Immeuble Alpha 2000 8th floor, 01 B.P 1329 Abidjan 01, tel. 20 21 28 63/20 21 30 43, Fax. 20 21 30 51.

- 29. Embassy of the Republic of Liberia**
Address: Plateau, Immeuble Taleh 1st floor, 20 Avenue Delafosse, 01 BP 2514 Abidjan 01, Tel. 20 00 01 88, cell. 05 02 66 90.
- 30. Embassy of the State of Libya**
Address: Plateau, Avenue Houdaille, Immeuble « SIDAM » 1st floor, 01 B.P 5725 Abidjan 01, tel.22 41 36 86/22 41 41 80, Fax.22 41 35 74.
- 31. Embassy of the Republic of Mali**
Address: Plateau, *Maison du Mali*, near Grand hôtel, 01 BP 2746 Abidjan 01, tel. 20 31 15 70/20 31 15 90, Fax. 20 31 15 74.
- 32. Embassy of the Kingdom of Morocco.**
Address: Cocody, 24 rue de la Canebière, 01 B.P 146 Abidjan 01, tel. 22 44 56 30/22 44 58 37, Fax. 22 44 60 58.
- 33. Embassy of the Islamic Republic of Mauritania**
Address: Cocody, II Plateaux, Boulevard Latrille, rue de l'Eglise St Jacques, 01 B.P 2275 Abidjan 01, Tel. 22 41 16 43/22 41 54 13, Fax. 22 41 05 77.
- 34. Embassy of the Republic of Niger**
Address: Marcory résidentiel, 6 Boulevard ACHALME, 01 B.P 2743 Abidjan 01, Tel. 21 26 28 14/21 26 07 66, Fax. 21 26 07 66.
- 35. Embassy of the Federal Republic of Nigeria**
Address: Plateau, Boulevard de la République, «*Maison du Nigéria*», 01 B.P 1906 Abidjan 01, tel. 20 22 30 82/20 21 23 28, Fax. 20 21 39 83.
- 36. Embassy of the Kingdom of Norway**
Address: Plateau, Boulevard Lagunaire, Immeuble N'Zarama 5th floor, 01 B.P 607 Abidjan 01, tel. 20 21 21 66/20 22 25 34, Fax.20 21 21 99.
- 37. Embassy of the United Kingdom and Northern Ireland**
Address: Cocody Ambassade, rue A 58, Impasse du Bélier, 01 B.P 2581 Abidjan 01, tel. 22 44 26 69, Fax. 22 48 95 48.
- 38. Embassy of the Swiss Confederation**
Address: Cocody II Plateaux, 7ème tranche, villa n°225, 05 B.P 1843 Abidjan 05, tel. 20 21 17 21/20 30 50 28, Fax. 20 21 27 70.
- 39. Embassy of the Republic of Senegal**
Address: Plateau, Residence Babil, Immeuble Choucair 3rd floor, 08 B.P 2163 Abidjan 08, Tel. 22 33 28 76/20 32 75 16, Fax. 20 32 03 59.
- 40. Embassy of the Kingdom of Sweden**
Address: Plateau Boulevard Lagunaire, Immeuble Botreau Roussel, 1st floor, 04 B.P 992 Abidjan 04, tel. 20 30 44 10, Fax 22 41 53 59.
- 41. Embassy of the Republic of Tunisia**
Address: Plateau, Avenue Delafosse prolongée, Immeuble Pelieu, 6th floor, 01 B.P 6586 Abidjan 01, tel. 20 22 61 23/20 22 62 20, Fax. 20 22 61 24.
- 42. Embassy of the Republic of Chad**
Address: Deux Plateaux Vallon, behind the Ghana Embassy, tel. 22 41 75 14 /48 58 96 87, Fax. 22 41 76 21.

ANNEX D – GMC NETWORK SERVICE PROVIDERS AND LIST OF SERVICE PROVIDERS

HENNER-GMC NETWORK SERVICE PROVIDERS

NEW Henner GMC PROVIDERS:

Pharmacie Centrale plateau (Dr. Malak Ajami) +225 20 22 41 41
Centre Medical Chardy (Dr. Hussein Chalhoub) + 225 07 55 45 41
dr_hussein86@hotmail.com
Laboratoire Central (Dr. Frédéric Ozoukou) + 225 20 21 79 64
Cabinet dentaire Chardy Plateau +225 20 21 73 60
chardycabinetdentaire@yahoo.fr
Centre Wilic (Docteur Usher- Maleombho), Medical laboratory (opposite ADB),
+225 47 10 00 46 cwilic@yahoo.fr

GMC-CONTRACTED SPECIALIZED CENTERS AND HOSPITALS

**Specializations: Allergology/Anesthesia, Intensive Care/Cardiology and Cardiovascular
Conditions /Cancer Treatment/ Cardio-Thoracic Surgery/ Maxillo-Facial Surgery/ Pediatric
Surgery/ Plastic and Reconstructive Surgery, Plastic Andreconstructive Surgery, Visceral and
Digestive Surgery/ Dermatology/ Endocrinology and Metabolic Disorders/
Hepatogastroenterology/ Gynecologyobstetrics/ Hematologie and Blood Disease/Infectiology/
Nephrologie and Hemodialysis/ Neurosurgery/ Neurology/ Ophthalmology/ Oto-Rhino-
Laryngology/ Traumatology Orthopedics/ Pediatrics/ Pneumophtisiology/ Psychiatrics/ Radiology
and Medical Imaging/ Rhumatology/ Urology/ Virology/ General Medicine**

GMC-contracted hospitals:

**Polyclinique Internationale
Sainte Anne-Marie (PISAM)
Avenue J. Blohorn
01 B.P. 1463
Abidjan 01
Cote d'Ivoire
Tel.: + 225 22483131
Fax: + 225 22 44 68 60
www.pisam.com**

**Polyclinique des Deux Plateaux
Cocody Les 2 Plateaux
Postal Address:**

09 BP 930 Abidjan 09

Tel.: +225 22 41 33 34/22 41 33 20

Fax: +225 22 41 32 29

Polyclinique internationale de l'Indénie

Boulevard de l'Indénie-Plateau

Tel.: +225 /20309100

<http://polycliniqueindenie.com/presentation.php>

Groupe médical du Plateau

Rue Alphonse Daudet Immeuble AMCI - Plateau

Postal address:

01 BP 551 Abj 01

Tel.: +225 20258651

Fax: +225 20 33 61 61

Polyclinique Avicenne

Boulevard Achalme, Marcory Résidentiel

01 BP 4061 Abidjan 01

Tel.: (225) 21 21 13 00

Fax: (225) 21 21 13 13 / 21 26 32 83

www.avicennes.com

Polyclinique La Providence

16 rue du Lycée Technique, Cocody

BP. 1268 - Abidjan 01

(225) 22 44 95 86

(225) 22 44 95 87

Clinique GOCI

Cocody, Rue du Lycée Technique

BP. 319 - Abidjan 06 - Côte D'ivoire

(225)

Clinique Medicale Danga

Cocody Danga, Rue des Jasmins, Lot 16 - Abidjan –

Tel.: (225) 22 48 23 23

Fax: (225) 22 48 22 22

www.cliniquemedicaledanga.com

Clinique la Rochelle: Plateau

BP. 8159 - Abidjan 01 - Côte D'ivoire

(225) 20 22 67 00

(225) 21 25 53 95

+225 05 96 72 02 abourji@aviso.ci

Nouvelle Clinique Belvedere
Opposite St Paul Cathedral
08 BP 498 Abidjan 08. Ville: Abidjan.
Tel.: +225 20 21 29 37.
Fax: +225 21 55 91 45

Clinique Trade Center
Plateau, Rue De Commerce, Immeuble Trade Center
01 BP 7171 Abidjan 01
Tel.:+225 20 21 20 98
Fax: +225 20 33 20 12

Centre Medical Les Bleuets
II Plateaux Vallon BP. 953 - Abidjan 22 - Côte D'ivoire
(225) 22 41 72 08
(225) 22 41 81 03

Centre Médico Chirurgical de Biétry
Tel.: 21 25 25 60 / 21 35 62 47

Espace Médical St Paul,
Boulevard de Marseille 18 BP 2960
Tel.: 225 02 03 50 30,
akacoutie@yahoo.fr

Cabinet Médical de la vision,
+225 07 91 71 33, +225 21 35 37 19;
docfiras@live.fr;

Nouvelle Clinique Farah, Marcory
+ 225 05 05 33 03; +225 21 26 00 93, dr_walid2@yahoo.fr

Clinique Médicale, La chrysalide, Alain Ake, +225 07 127 787, +225 02 791 475,
akekalain@yahoo.fr

Clinique Hôtel Dieu Treichville Tel.: 21 24 19 00 / 21 25 79 19

Other Hospitals:

Institut Pasteur
CHU (University Teaching hospital) de Cocody Tel: 22 44 91
00/22449025/22449060/22 48 10 00
CHU de Treichville Tel.: /21 25 65 70 / 21 24 91 22
CHU de Yopougon Tel.: 23 46 64 54 / 23 46 61 70
Institut de Cardiologie Treichville Tel.: + 225 2125 81 29
Centre National Anti tuberculeux –Adjamé Tel.: 20 37 23 03
Hôpital psychiatrique de Bingerville Tel.: 22 40 30 40

ANNEX E –SOME USEFUL CONTACTS

Emergency Police

Tel.: 111 / 170

Fire and Rescue Brigade INDENIE

Tel.: 180

Fire and Rescue Brigade

Tel.: 20 21 12 89

Fire and Rescue Brigade Yopougon

Tel.: 23 45 16 90

Fire and Rescue Brigade Zone 4

Tel.: 21 35 73 65

Intensive care

Tel.: 185/6

SAMU

Tel.: 185 / 22 44 53 53

SIDA direct (AIDS Hotline)

Tel.: 20 33 14 68

Abidjan Emergency police brigade

Tel.: 110/111/170

Port Bouet Police Station, 5^{ème} arrondissement, near the airport

Tel.: 21 27 71 78/21 27 81 26

Veterinary service

Tel.: 24/247 85 69 49

Emergency medical services

Tel.: 07 08 26 26

Red Cross – Abidjan Plateau

Tel.: 20 32 13 35

Blue Cross – Abidjan Plateau

Tel.: 20 37 00 53

ANNEX F - HEALTH INFORMATION AND SERVICES



HEALTH INFORMATION AND SERVICES OFFERED BY AfDB MEDICAL CENTRE

I. COTE D'IVOIRE HEALTH SYSTEM

I.1: Health Care Organization and Provision: The health care system comprises public and private facilities.

The public and private sector facilities provide health care of different levels and varying degrees of complexity.

The existing referral facilities in the city of Abidjan, estimated at 42 (July 2012 directory), comprise four public sector facilities -- three University Teaching Hospitals (CHUs) and one Cardiology Institute-- and 38 private sector facilities, offer a very broad range of medical and surgical services as well as organ transplant and major heart surgery.

It should be noted that the Ivorian Government is resolutely committed to making these cutting-edge specialized services available by the end of 2015, especially radiotherapy and organ transplant.

Assistance for medical emergencies and medical evacuation is mainly provided by SAMU Abidjan.

I.2: Medical Imaging Centres: Standard radiology, ultrasound, computed tomography (CT) scans, mammography and Magnetic Resonance Imaging (MRI): The biggest centres are the *Centre d'imagerie médicale d'Abidjan (CIMA)*, *centre d'investigation médicale et radiologie (CIRAD)* and *Centre d'imagerie médicale de la Riviera (CIMR)*.

I.3: Pharmacies: Henner GMC, our medical insurer, has signed agreements with over 26 pharmacies which are well located across the city. Refer to list of Henner GMC providers

I.4: Dental Offices, eye clinics, medical laboratories: Good availability and spatial distribution. Refer to the list of Henner-GMC providers

I.5: Partnership with Henner-GMC: Public health referral establishments such as the CHUs and the *Institut Cardiaque d'Abidjan (Cardiology Institute) -ICA*), although they accept AfDB patients, are not on the GMC lists. This is also true of some private health care facilities. Therefore, in the context of the return to Headquarters, Henner- GMC is

in contact with these health facilities with a view to signing them on. Some agreements have been signed with health care providers (general practitioners as well as specialists).

- *Health care referral facilities in Abidjan*: There are 42, of which 30 have signed contracts with Henner-GMC, all from the private sector.

See attached updated list of GMC-contracted health care facilities in Abidjan and other cities in the country's interior.

WELCOME TO ABIDJAN



AKWABA